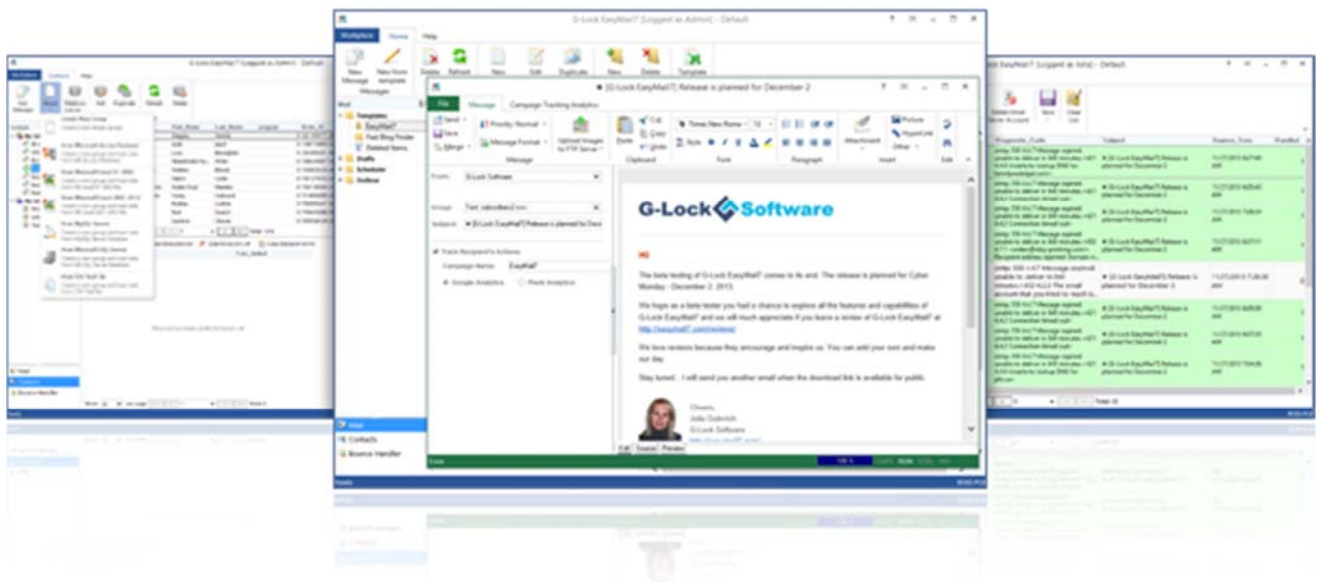




G-Lock EasyMail7

Client-Server Email Marketing Software for Windows

Reviewer's Guide



To learn more about G-Lock EasyMail7, visit <http://easymail7.com>

Table of Contents

This document is your reviewer's guide for G-Lock EasyMail7 email marketing software. It is designed to provide you with information you need to quickly make an accurate assessment of G-Lock EasyMail7.

The following parts are included:

1. Introduction
2. The Cutting Edge
3. Installation, First Login and Activation
4. Get Started
5. Work with G-Lock EasyMail7 Web Client
6. Support & Contact
7. About G-Lock Software
8. Additional Resources

Introduction

Overview

An effective email marketing system should include the following tools:

- Automated email sequences that drip on the contacts over time to build trust and convert the subscribers into active and happy customers.
- An email scheduler for planning announcements, newsletters, and special occasion emails weeks or even months in advance.
- A relevant reporting of email campaign performance with seed-based Inbox delivery testing, spam filter and authentication testing, and delivery duration monitoring.
- A simple way to create sign-up forms and allow the user to auto-populate their contact lists.
- A professional collection of quality responsive HTML email templates that the user can install and use for their newsletters on the fly.
- An automated way of processing bounce and unsubscribe emails to be in compliance with the CAN-SPAM law in various countries.
- Training and support from those who have years of experience in email marketing systems, management and success.

With G-Lock EasyMail7, the user has the right email marketing software system to help them maintain and grow their business.

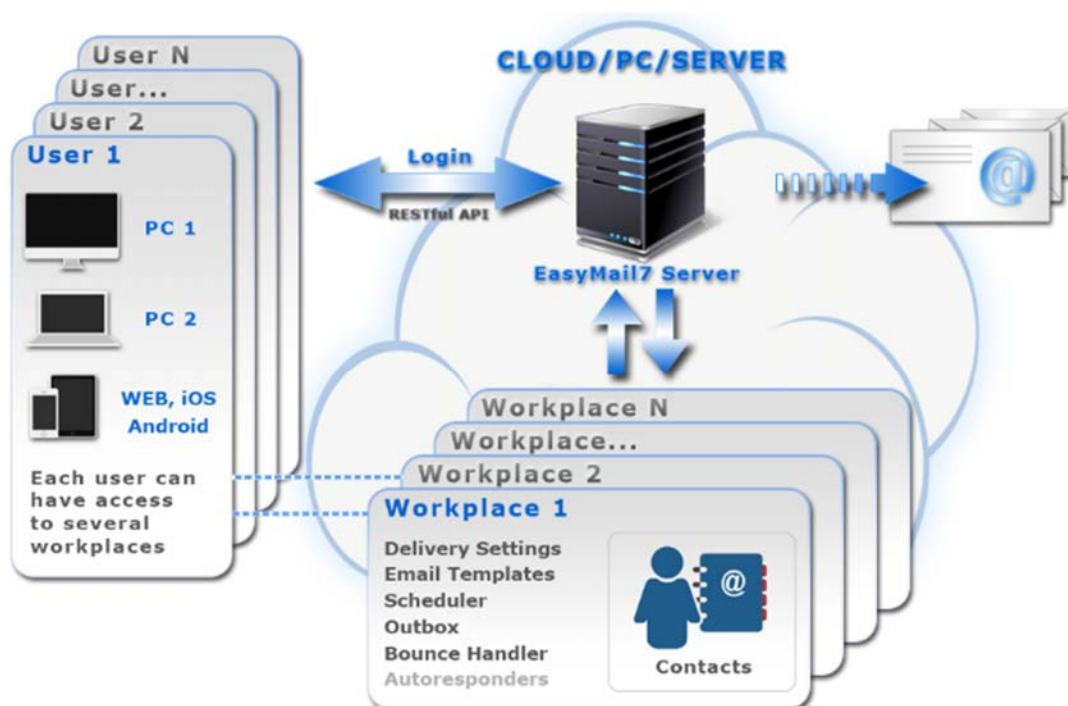
G-Lock EasyMail7 is a powerful in-house email marketing solution that eliminates the complexity and expense of operating a third-party email service. It allows users to manage their email lists,

create and send beautiful email newsletters, and process bounce and unsubscribe email messages.

G-Lock EasyMail7 works as a front-end to SMTP servers and delivery services like Amazon SES, SendGrid, Mailgun, SparkPost, and others.

G-Lock EasyMail7 is built on a client-server model and consists of two components: EasyMail7 Server and EasyMail7 Client with beautiful, easy to use and understand user interface.

The user can install the EasyMail7 Server on a local computer or Windows Server 2008/2012/2016/2019, Amazon EC2 or Windows Azure Virtual Machine where the user can deploy his own customized Windows Server. The EasyMail7 Server runs as a service in the background and does most of the work: send out messages, check for incoming returned messages and update the contact lists.



The EasyMail7 Client can be installed on as many computers as the user wants. Users login to the EasyMail7 Server from their computers and manage email lists and campaigns.

Each user can work within his own workplace on the EasyMail7 Server. And several users can work within one workplace simultaneously.

With its emphasis on business productivity, safety, ease and convenience of use **G-Lock EasyMail7 is the unique client-server email marketing solution for Windows that allows to:**

- send emails to large contact databases;
- manage contact lists and send email campaigns from a remote location;
- multiple employees to work with the program simultaneously;
- send emails using the Amazon SES API, SendGrid, Mandrill, MailJet and SMTP settings of other email senders;
- use automated emails to convert prospects into customers;
- automatically update, insert and delete bounce emails from remote databases;
- run email campaigns from any device via any browser using a simple web client;
- keep the user's data secure using encrypted connection between EasyMail7 Server & Client.

Free Trial Limitations

The free trial version of G-Lock EasyMail7 is limited to:

- 14 days of use;
- 250 messages per hour;
- 1,000 messages per day;
- 12,000 messages per month;
- 3 credits for Inbox delivery and spam filtering tests.

After the trial period expired, the user must either buy the license for G-Lock EasyMail7, or discontinue using the program.

License Model

G-Lock EasyMail7 license is sold as an annual subscription. When the user purchases the license, they receive 12 months of free updates for the EasyMail7 Server and Client from the date of their purchase – be it a minor program update or a major new version.

To get another year of free updates, the user must pay a small maintenance fee. If the user chooses not to renew, they can continue using the last version they are eligible to use.

There are unlimited features in ANY paid version. G-Lock EasyMail7 is backed by a 60-day unconditional money-back guarantee.

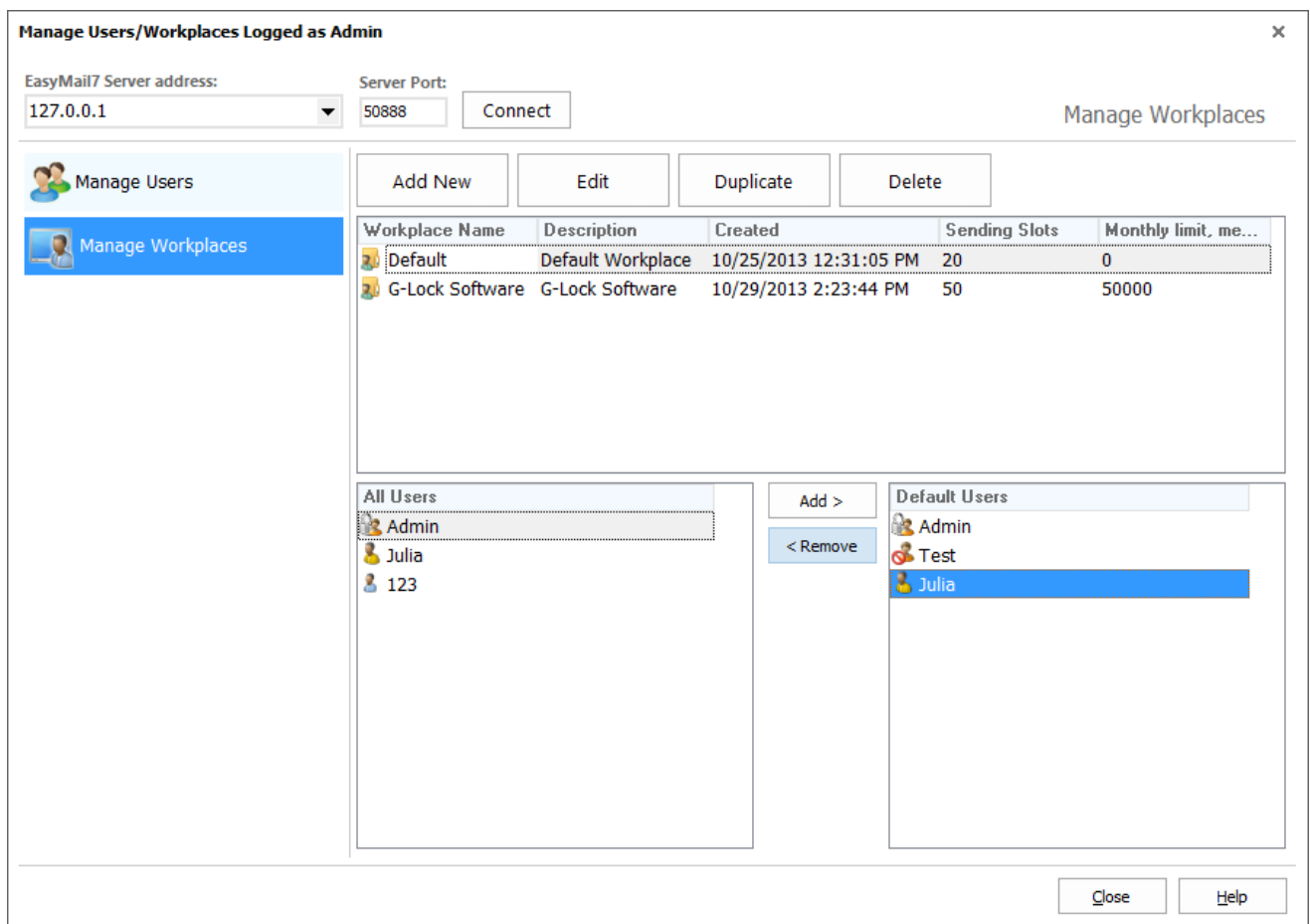
The Cutting Edge

Multiple Users and Workplaces

If the user has a paid license for G-Lock EasyMail7, he can create multiple users and workplaces on the EasyMail7 Server and then grant users access to one or multiple workplaces.

A workplace includes email server accounts, email templates and drafts, sent items, contact groups (internal and external lists), scheduler, autoresponders and Bounce Handler.

Each user has the full control under his own workplace(s) allocated to him by admin. Plus, admin can set sending limitations for the workplace such as monthly sending limits and maximum sending slots to control the server load.



The user must install only the EasyMail7 Client on his/her computer. After the installation, the user starts the EasyMail7 Client and enters his login information to connect to the EasyMail7 Server.

Then the user can choose the workplace to work with. If the user is granted access to one workplace only, the workplace opens automatically.

The program allows several users to manage contacts and mailings within the same workplace at the same time.

Super Fast Import

G-Lock EasyMail7 allows the user to quickly import contacts without using the Import Wizard.

It takes just a few mouse clicks. The user selects the file and the fields in the file/database that he wants to add to the group.

G-Lock EasyMail7 supports the import from MS Access, MS Excel 97-2003, MS Excel 2007-2013, CSV Text file, MySQL or MS SQL server database.

The program imports a million emails in just 43 seconds while some of the competitors' programs take an hour or even more!

G-Lock EasyMail7 [Logged as Admin]

[Login...](#)
[Get Started](#)
[Switch Workplace](#)
[Email Accounts](#)
[About](#)
[Help](#)

[Analytics...](#)
[Workplace...](#)
[Server Settings...](#)
[User Settings...](#)

[Close](#)

Get Started

Step 1 Done [View Accounts](#)

Connect SES/SMTP

Before you start sending emails, you would have to setup and configure Amazon SES or any other SMTP service with EasyMail7. [Here is the guide to setup Amazon SES Account.](#)

Step 2

Import Contacts

Download Sample CSV

Step 3

Add Bounce Em

Step 4 (optional)

Create an account on G-Lock EasyMail7, forwards, prints, deletes and unsubscribe them from the list.

Login email:

Create New Group
 Create a new empty group

from Microsoft Access Database
 Create a new group and load data from MS Access Database

from Microsoft Excel 97-2003
 Create a new group and load data from MS Excel 97-2003 (.XLS) file

from Microsoft Excel 2007-2013
 Create a new group and load data from MS Excel 2007-2013 (.XLSX) file

from MySQL Server
 Create a new group and load data from MySQL Server Database

from Microsoft SQL Server
 Create a new group and load data from MS SQL Server Database

from CSV Text file
 Create a new group and load data from CSV Text file

from G-Lock EasyMail 6
 Create a new group and load data from G-Lock EasyMail version 6 Address Book

must process bounce and

g

who unsubscribes, opens, clicks, Global Exclusion List

Apply and Test

To learn more about G-Lock EasyMail7, visit <http://easymail7.com>

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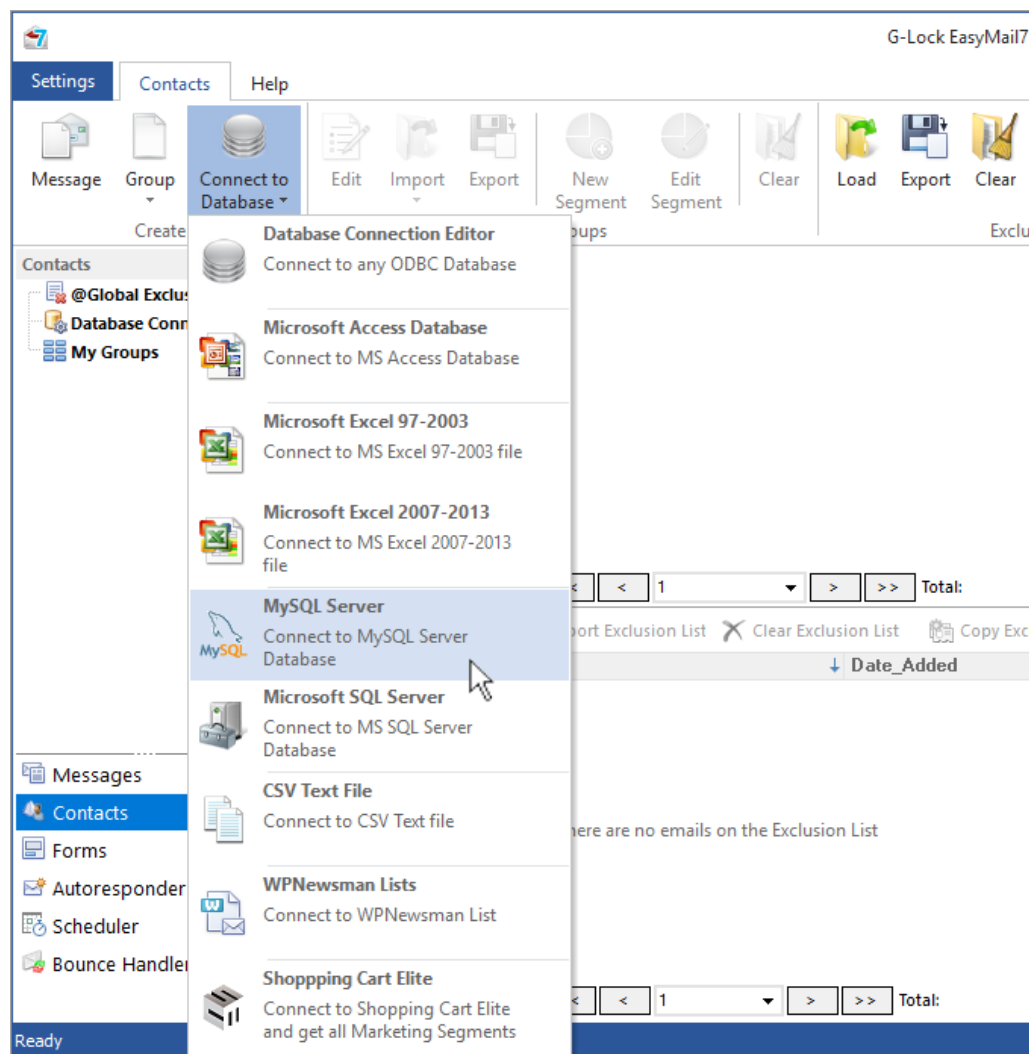
Integration with CRM Databases

The user can directly connect to a MS Access, MS Excel 97-2003, MS Excel 2007-2013, CSV Text file, MySQL, MS SQL server database or WPNewsman subscribers' lists.

G-Lock EasyMail7 connects to MySQL server directly - it's not necessary to install an ODBC connector.

The user creates a link to the database only once and the program will always read an up-to-date list from the database.

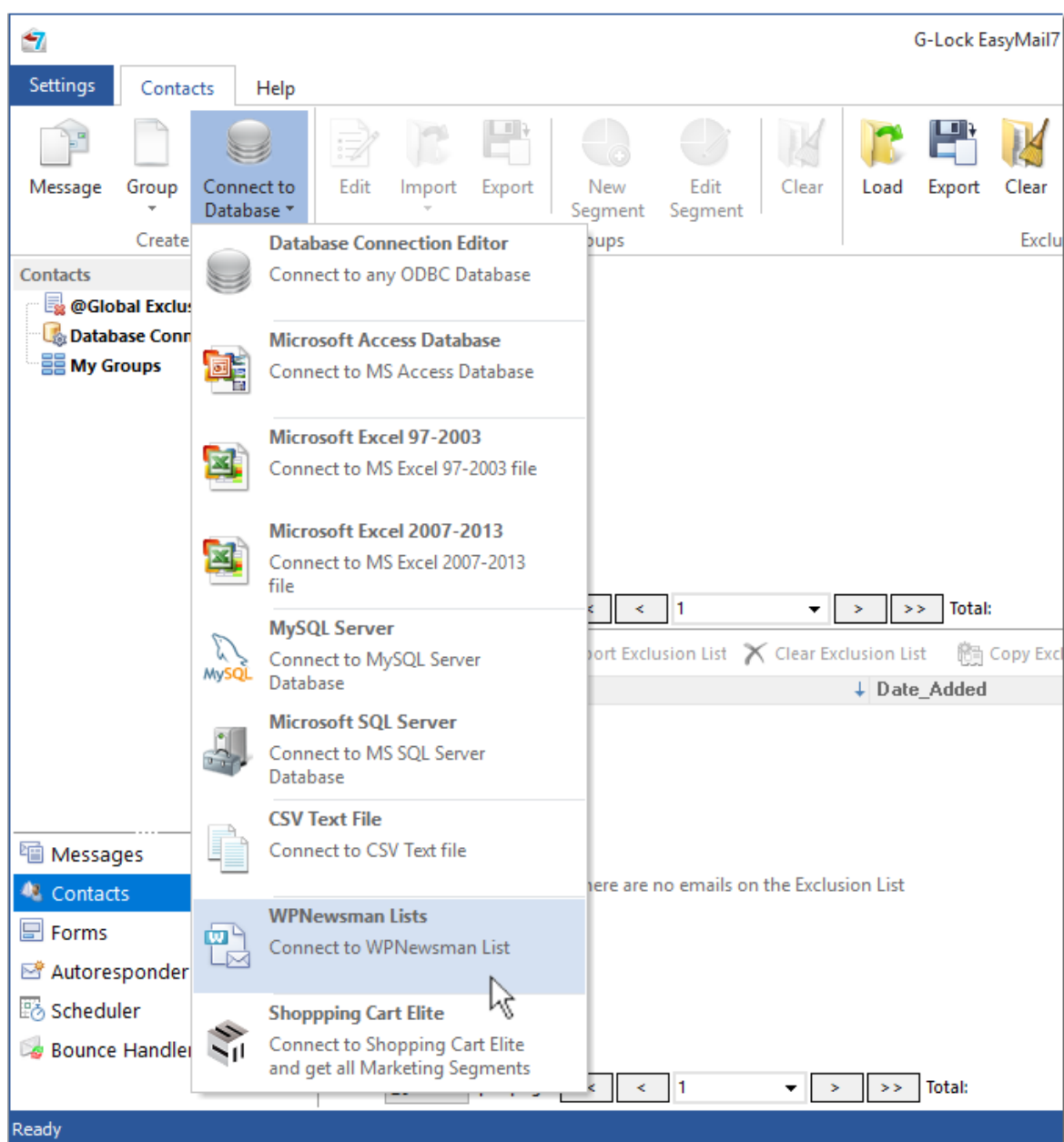
The user does not need to re-import an updated contact list into the program.



Integration with G-Lock WPNewsman Plugin

G-Lock WPNewsman is a newsletter plugin for WordPress that allows to put the subscription form on the site and collect subscribers using a confirmed opt-in method.

The user can use WPNewsman completely free to convert website visitors into email subscribers. The user can create a direct link to the subscribers' lists stored in WPNewsman through API and send them email newsletters using G-Lock EasyMail7.



To learn more about G-Lock EasyMail7, visit <http://easymail7.com>

Multiple Sending Options, Amazon SES API

In G-Lock EasyMail7, the user can customize the From name, From email address, Reply email address and Return email address and use the suitable delivery mode including the custom SMTP server, ISP SMTP server, or SMTP settings of any 3rd party sender like SparkPost, SendGrid, Amazon SES and others.

Edit Account

General | **Delivery Options** | DKIM Signature | Custom Headers

Delivery Mode:

Send via SMTP server ▼

Send via ISP SMTP server [How to Choose the Right SMTP Server for Email Marketing](#)

You can select predefined SMTP servers ▼

Provider	SMTP Server	Limits
Amazon SES SMTP EU Region	email-smtp.eu-west-1.amazon...	see your account limits
Amazon SES SMTP US East Region	email-smtp.us-east-1.amazon...	see your account limits
Amazon SES SMTP US West Region	email-smtp.us-west-2.amazon...	see your account limits
Gmail	smtp.gmail.com	100 msg/day
Mandrill	smtp.mandrillapp.com	see your account limits
Sendgrid	smtp.sendgrid.net	see your account limits
Sympatico (Canada)	smtpm.sympatico.ca	250 msg/day
Verizon	outgoing.verizon.net	500 msg/hour
Windows Live Hotmail	smtp.live.com	100 msg/day
Yahoo	smtp.mail.yahoo.com	100 msg/hour

Login:

Password:

☐ Use as default account for sending

OK Cancel Help

G-Lock EasyMail7 is integrated with the Amazon SES API. If the user can't use their ISP SMTP server due to email sending restrictions and doesn't have their own SMTP server, they can sign up with Amazon SES and configure G-Lock EasyMail7 to use Amazon SES API or SMTP.

Edit Account

General | **Delivery Options** | DKIM Signature | Custom Headers

Delivery Mode:
Send via Amazon SES API

Send via Amazon SES [How to Create Amazon SES Account](#)

End Point:
https://email.us-east-1.amazonaws.com

Access Key: **Secret Key:**

Name	Value
Max 24 Hour Send:	100000.0
Max Send Rate:	28.0
Sent Last 24 Hours:	119.0

☐ Use as default account for sending

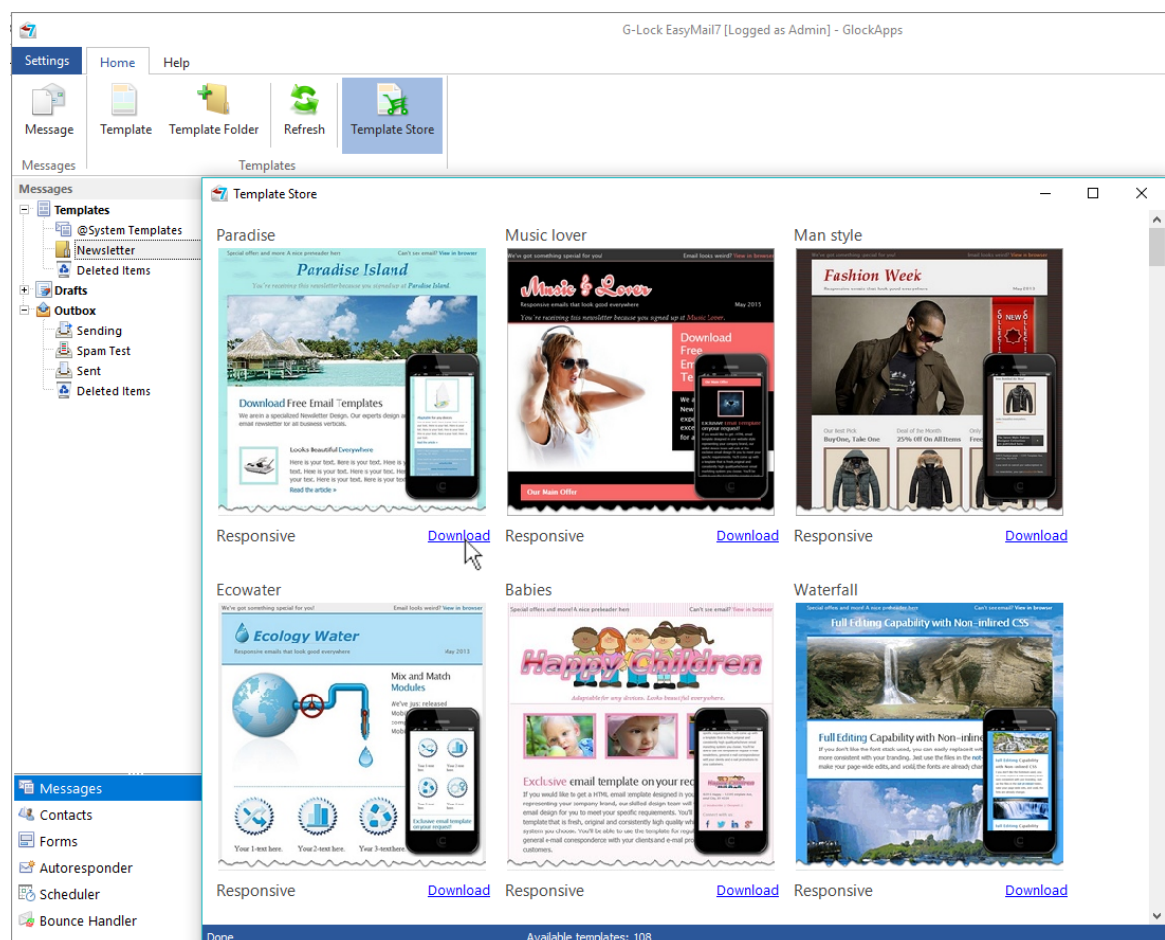
Another advantage of using Amazon SES is that they care about bounce and feedback loop emails. No need for the user to sign up for feedback loops with many ISP to be alerted when someone reports the email as spam.

Amazon SES will send bounce and feedback loop emails to the user and then the user can process them with the Bounce Handler included into G-Lock EasyMail7.

When the user sends emails through the Amazon SES API, G-Lock EasyMail7 automatically controls the sending rate allowed for the user's account to comply with the Amazon SES sending policy.

Responsive HTML Email Templates Store

G-Lock EasyMail7 is supplied with a rich store of professionally designed responsive HTML email templates. The user can browse the store and download any templates for their email newsletters. All templates are tested in different email applications.



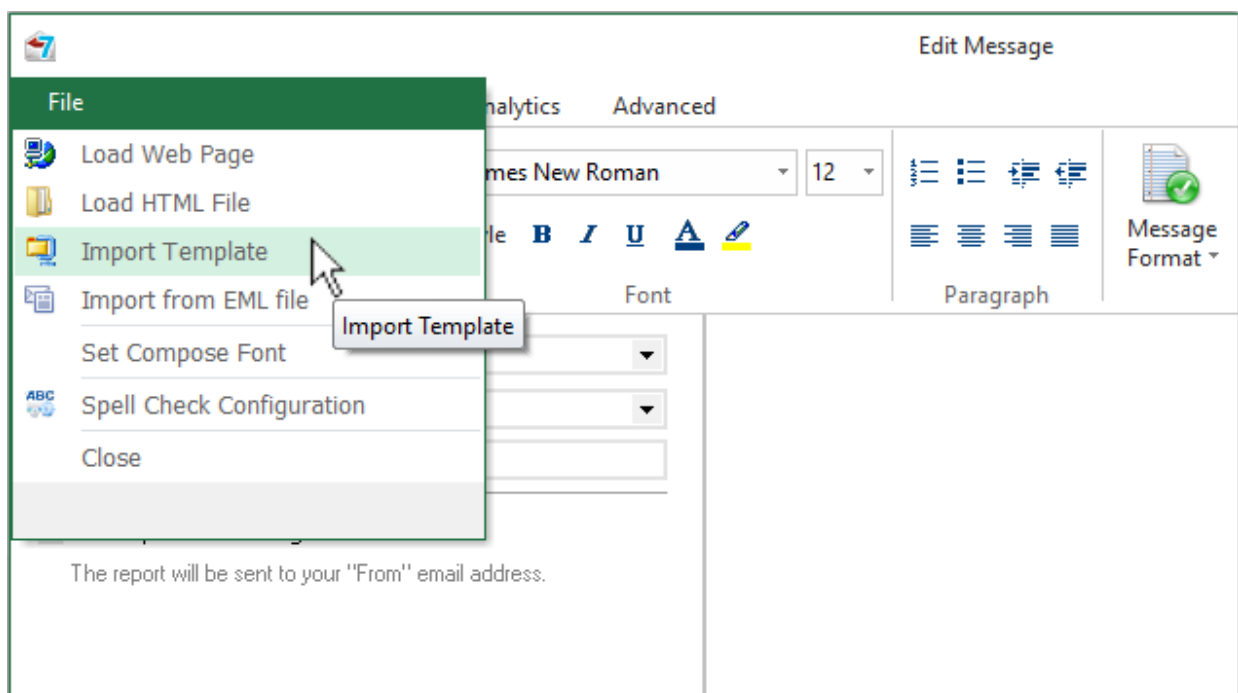
To learn more about G-Lock EasyMail7, visit <http://easymail7.com>

The user can customize the template by inserting their logo, images, text, links, etc.

G-Lock EasyMail7 includes a fully-featured context-sensitive message editor so the user can create a HTML email directly in the program. There are many customization options (body, header, footer, colors etc.) for the templates and messages.

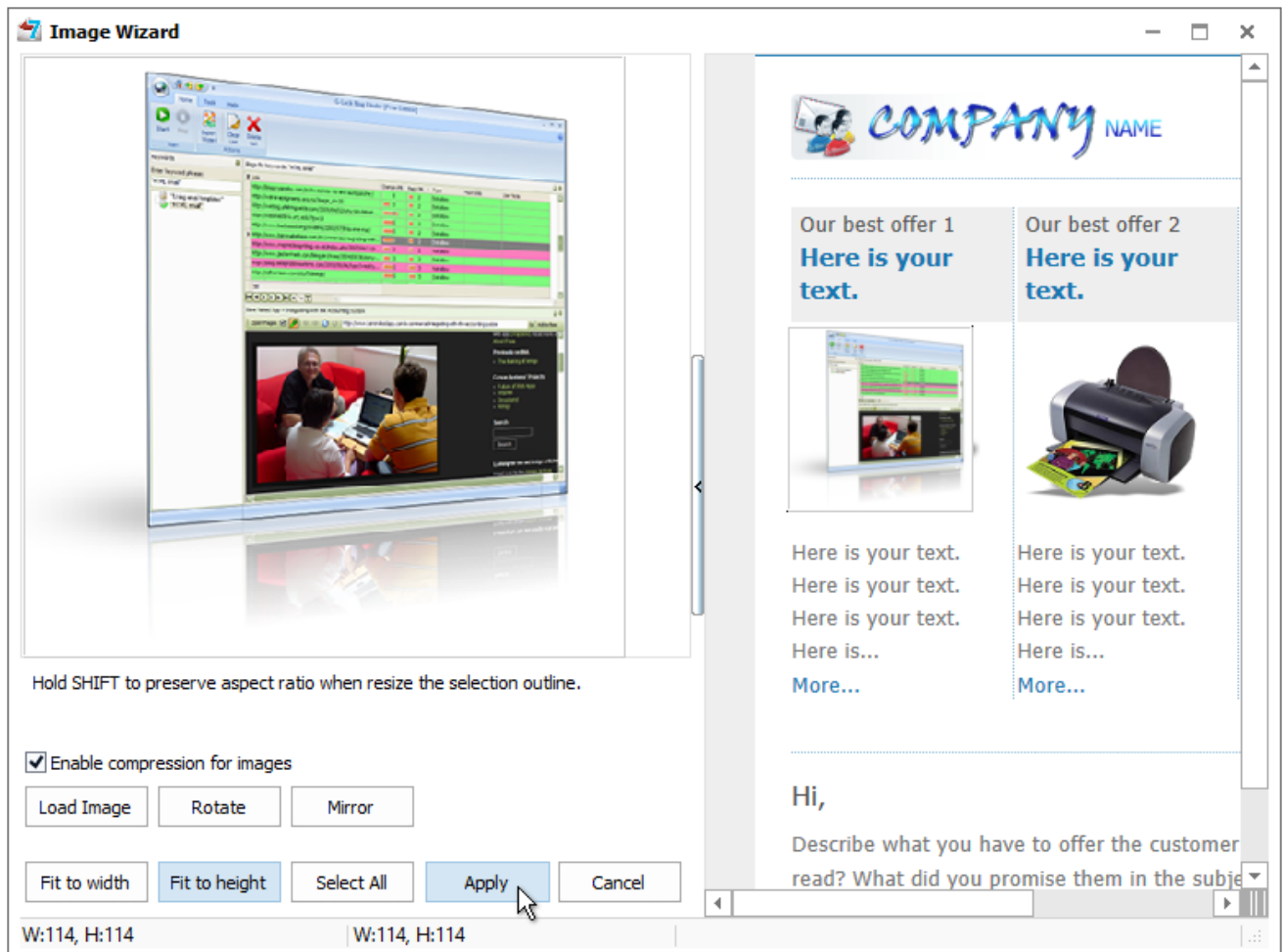
In addition, the user can create their own layout in any standalone HTML editor like Adobe DreamWeaver, FrontPage, or Microsoft Expression Web and load it into G-Lock EasyMail7.

G-Lock EasyMail7 supports the import of email messages from a web page, HTML file, ZIP file and EML file.



Easy Image Compression and Upload

The user can utilize G-Lock EasyMail7's "Image Wizard" to re-size, crop and compress the pictures before inserting them into the template or message.

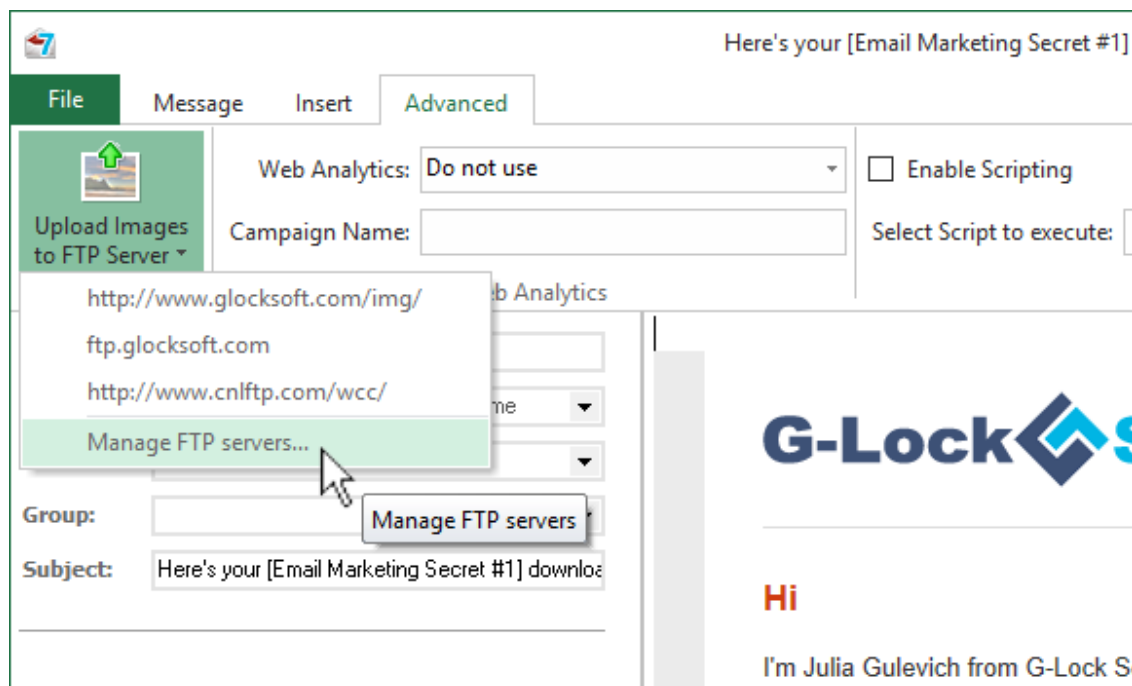


To decrease the message size, speed up sending, save bandwidth, money (some email services like Amazon SES charge users for data transfer) and the image loading time, it's recommended to upload the images to the website and link to them from the message.

The user can upload the pictures to their web server directly from G-Lock EasyMail7 without using a 3rd party FTP client.

G-Lock EasyMail7 has the built-in FTP client. The user just needs to enter the FTP server information, create a message and insert pictures from a local folder, then choose the FTP server to upload the pictures to.

G-Lock EasyMail7 will upload all pictures used in the message to the selected FTP server and automatically replace local paths of the images with the paths on the web server.

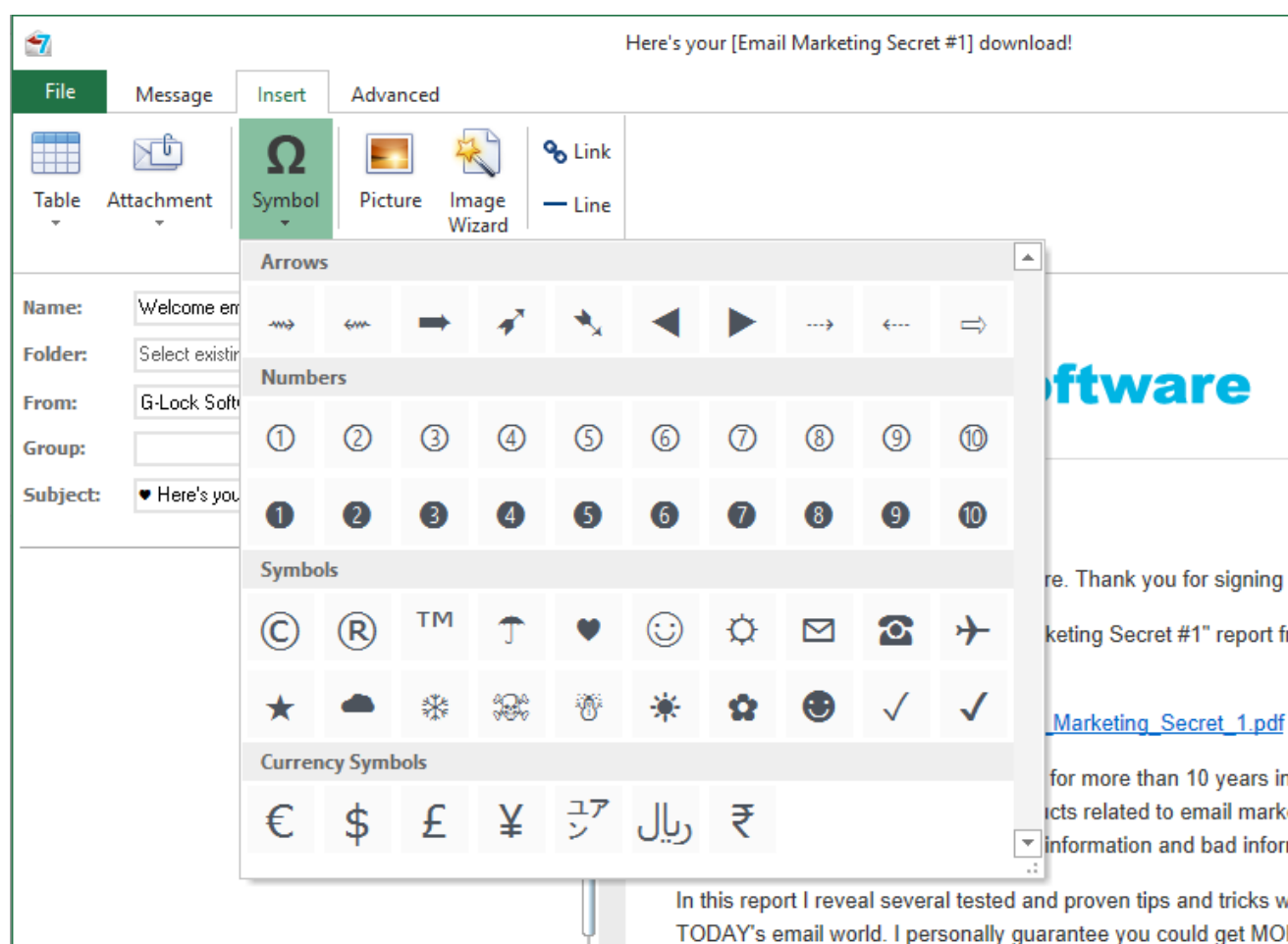


Multiple Languages, Special Symbols

In G-Lock EasyMail7, the user can type the message text in more than one language to make sure their non-English subscribers can read it. No need to adjust any settings or set the special encoding to make a multilingual message open correctly in email clients. All is done automatically by the program.

Another cool feature the user can take advantage of is the support of special symbols in the message body and Subject line to grab the recipient's attention. G-Lock EasyMail7 allows to insert most

popular arrows, numbers, symbols and currency symbols into the message subject and body.

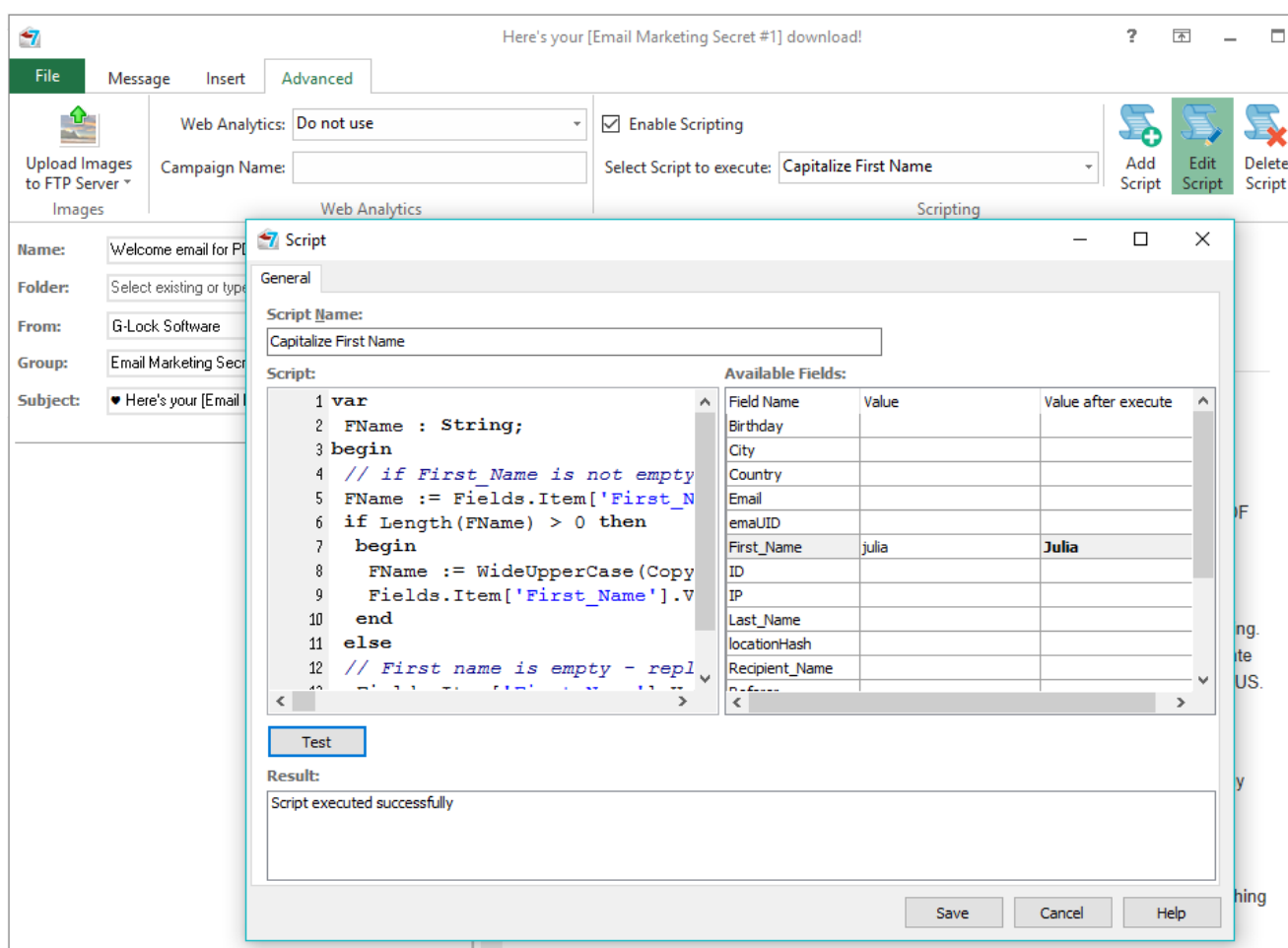


Scripting Capability

G-Lock EasyMail7 allows the user to write the script to perform various operations with the fields' values during email sending.

For example, with the use of the script it's possible to change the first lower case letter in the subscriber's first name into the upper case letter, replace a missing subscriber's name with any word for example "Subscriber", add http:// at the beginning of URLs, generate random numbers and use them in the email body and subject etc.

All the fields in the contact group are available for the use in the script.



Customizable Unsubscribe Link

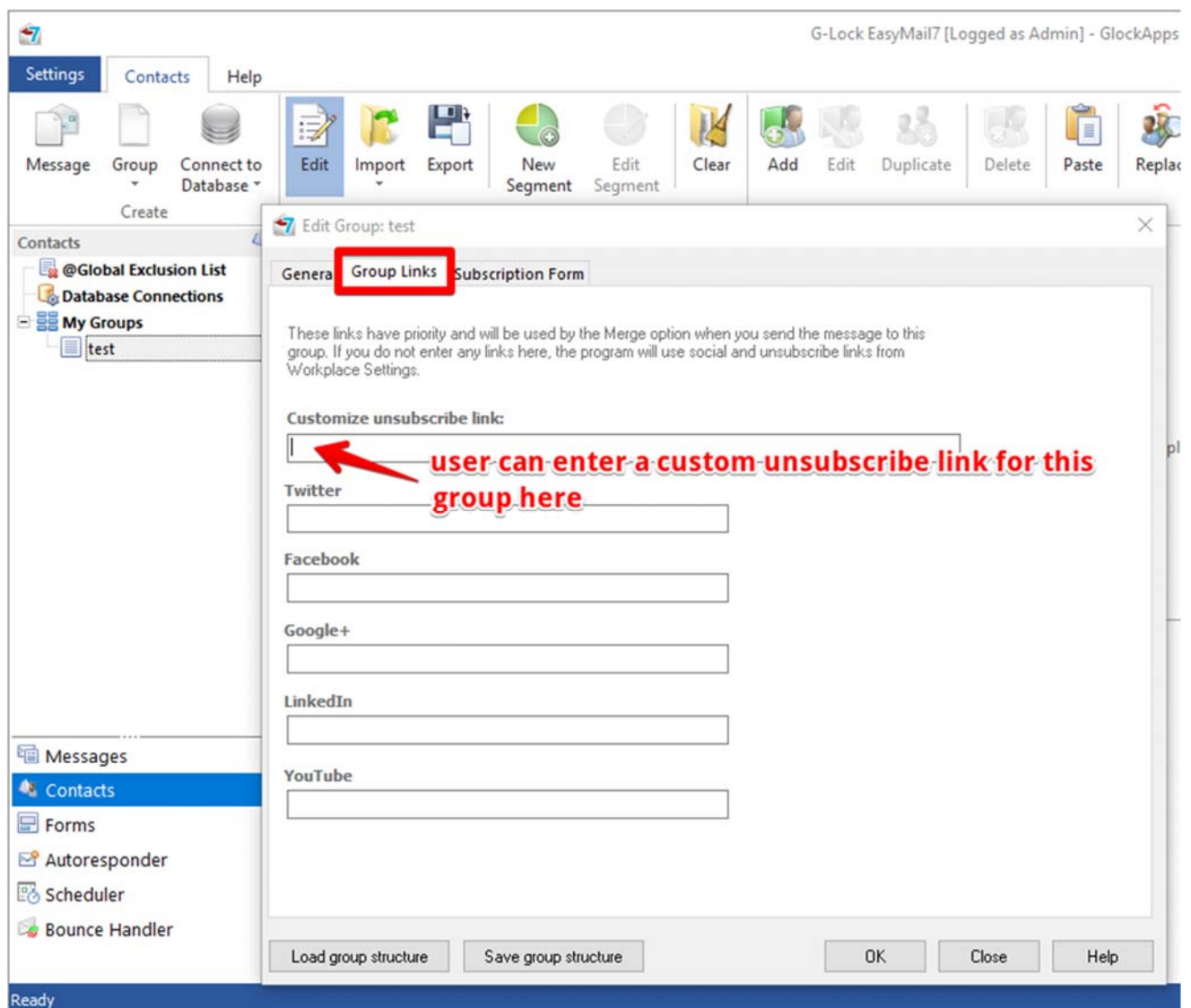
To comply with CAN-SPAM law, G-Lock EasyMail7 is supplied with a ready to use unsubscribe link. The user can merge the unsubscribe link into the message with just two mouse clicks.

The user can change the default unsubscribe link and links to their social profiles in the Workplace settings.

In addition to the unsubscribe link and social links in the Workplace settings which apply for all groups and databases within the current workplace, the user can have custom unsubscribe link and social links for each group/database.

The user can enter different unsubscribe links for groups under the Group Links tab when he creates a group or link to a contact database.

Group links have priority and will be used by the Dynamic Fields option in the first place.



Inbox Placement and Spam Filter Testing

G-Lock EasyMail7 is integrated with the [GlockApps](#) service and provides a relevant reporting of email campaign performance with seed-based Inbox delivery testing, spam filter and authentication testing, and delivery duration monitoring.

The user can test email delivery with different Internet service providers to make sure that the email is delivered to the Inbox, not the spam folder, before sending a real email campaign.

The screenshot displays the G-Lock EasyMail7 interface, which is divided into two main sections: a list of email campaigns on the left and a detailed report for a selected campaign on the right.

Left Panel (Campaign List):

- Platform:** 13:41. Includes a "Click to View Report" link.
- AMAZON SES API:** Processed: 34, Sent: 34, Failed: 0.
- %%First_Name%%, have a few minutes?** (Yesterday): Click to View Stats.
- AMAZON SES API:** Processed: 712, Sent: 712, Failed: 0.
- Understand Deliverability Hidden Metri...** (4/18/2016 12:53:25 PM): Click to View Report.
- AMAZON SES API:** Processed: 34, Sent: 34, Failed: 0.
- %%First_Name%%, have a few minutes?** (4/15/2016 1:21:58 PM): Click to View Report.
- AMAZON SES API:** Processed: 34, Sent: 34, Failed: 0.
- G-Lock Apps Account created** (4/14/2016 3:03:05 PM): Click to View Report.
- AMAZON SES API:** Processed: 34, Sent: 34, Failed: 0.
- Understand Deliverability Hidden Metri...** (4/14/2016 2:19:14 PM): Click to View Report.
- AMAZON SES API:** Processed: 34, Sent: 34, Failed: 0.
- Understand Deliverability Hidden Metri...** (4/13/2016 3:26:11 PM): Click to View Stats.
- AMAZON SES API:** Processed: 33, Sent: 33, Failed: 0.
- Understand Deliverability Hidden Metri...** (4/13/2016 3:21:39 PM): Click to View Stats.
- AMAZON SES API:** Processed: 33, Sent: 33, Failed: 0.
- Understand Deliverability Hidden Metri...** (4/13/2016 3:19:55 PM): Click to View Report.
- AMAZON SES API:** Processed: 33, Sent: 33, Failed: 0.
- [New] How to improve email deliverabil...** (4/11/2016 2:17:49 PM): Total: 380.

Right Panel (Inbox Placement / Spam Filter Test):

Test started: 2016-04-21T10:41:17

Summary: INBOX 93.54%, SPAM 6.45%, MISSING 0%

Subject: Platform
"Julia from GlockApps" <support@glocksoft.com>
Sender Authentication: DKIM: pass, SPF: pass, Sender Score: 98

Sender IP: 54.240.8.95 reputation: Clean

Postini spam filter (Google Apps): Not SPAM, Not PHISHY

Barracuda spam filter: Score: 0.2

SpamAssassin spam filter: Score: -1.1

Service Provider	Delivered to	Date	Durability
AOL	Inbox		00:00:01
Apple	Inbox		00:00:00
BOL Mail (BR)	Inbox		00:00:01
Centrum.cz	Inbox		00:00:02
Eclipso.de	Inbox		00:00:06
Exchange (Office365)	Inbox		00:00:03
Gmail	Promotions		00:00:00
Gmail (BR)	Promotions		00:00:01
Gmx.com (Global)	Inbox		00:00:04
Gmx.de	Spam		00:00:02

From the Inbox delivery testing report the user can see how his message is treated by major Internet providers around the world and whether it is delivered to the Inbox, spam folder or blocked before

reaching the recipient's mailbox. In Gmail the user will see if his message is delivered to the Primary or Promotions tab.

Spam filter testing helps the user identify which filters are blocking his emails.

Sender authentication testing checks the user's authentication and reports whether the email is passing DKIM and SPF authentication.

Delivery duration tracking shows how much time the email delivery takes at different ISPs and helps determine if there is an issue with ISP throttling. Rather than blocking emails altogether, some ISPs will delay the delivery of emails when the volume passes a certain threshold. This can be particularly harmful for time sensitive promotions or important transaction emails.

Email Campaign Scheduler

G-Lock EasyMail7 allows the user to schedule email campaign for any date or time. For example, the user can schedule the email campaigns for a night to avoid the mail server overload and achieve a higher email sending speed.

The Scheduler settings are very flexible. The user can set G-Lock EasyMail7 to send emails at a regular time interval: hourly, daily, weekly, or monthly. The user can even send emails, for example a welcome message, automatically to only new recipients every day or week.

Scheduler settings

☐ Send once
 ☐ Daily
 ☒ Weekly
 ☐ Monthly

Recurs every week(s) on:

☐ Sunday
 ☒ Monday
 ☐ Tuesday
 ☐ Wednesday
 ☐ Thursday
 ☐ Friday
 ☐ Saturday

Range of recurrence

Starting date:

☒ No end date
 ☐ End after occurrence(s)
 ☐ End date

Sending time:

Server Time: Aug 19, 2014 15:39:59

☐ Send to new recipients only
 ☐ Keep only last sending log

Online Subscription Forms

If the user installs the EasyMail7 Server on a computer that is always online (Amazon EC2 instance, Windows VPS, centralized network server etc.), they can create subscription forms, place them on their website and collect email leads into the EasyMail7 groups in real time.

EasyMail7 allows to organize a single opt-in or confirmed opt-in process. The program has pre-configured email templates and action pages for the subscribe and unsubscribe process. The user can edit and customize the email templates and action pages as they like.

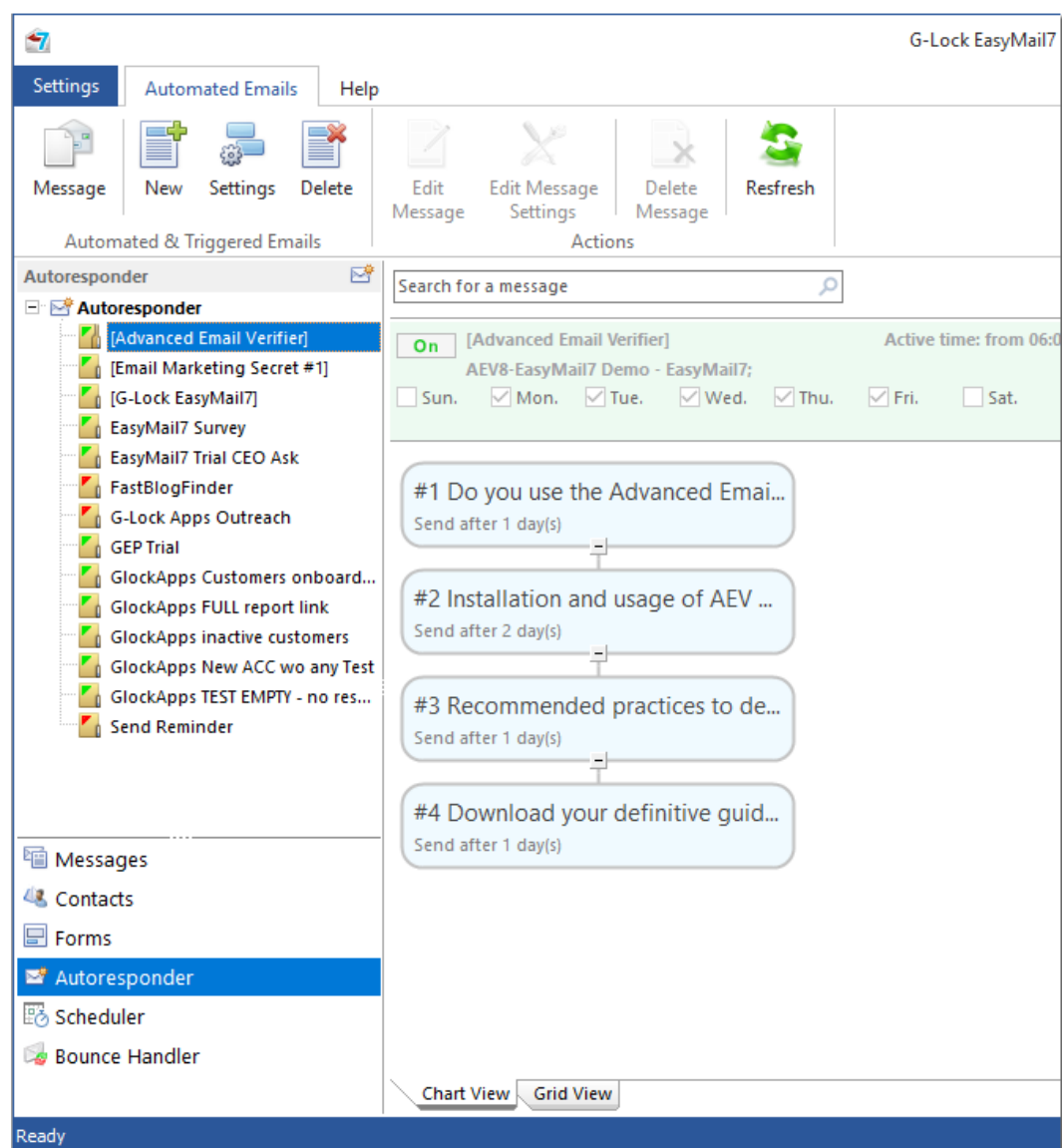
To learn more about G-Lock EasyMail7, visit <http://easymail7.com>

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For example, the user can create a series of automated emails containing unique content and schedule the first one to go out immediately or in a few hours/days after the subscriber was added to the list or after any period of time has passed, the second – in 48 hours after the first one, the third – in 72 after the second one etc.

The best part is that after the automated emails are setup, the user doesn't have to think about it again — G-Lock EasyMail7 makes sure email campaigns get to the subscribers, right on time.

As far as the user adds new subscribers to the list, new subscribers will receive the email series starting from the first email.



Real Time Email Tracking

G-Lock EasyMail7 is integrated with G-Lock Analytics, Google Analytics, and Piwik Analytics tracking services.

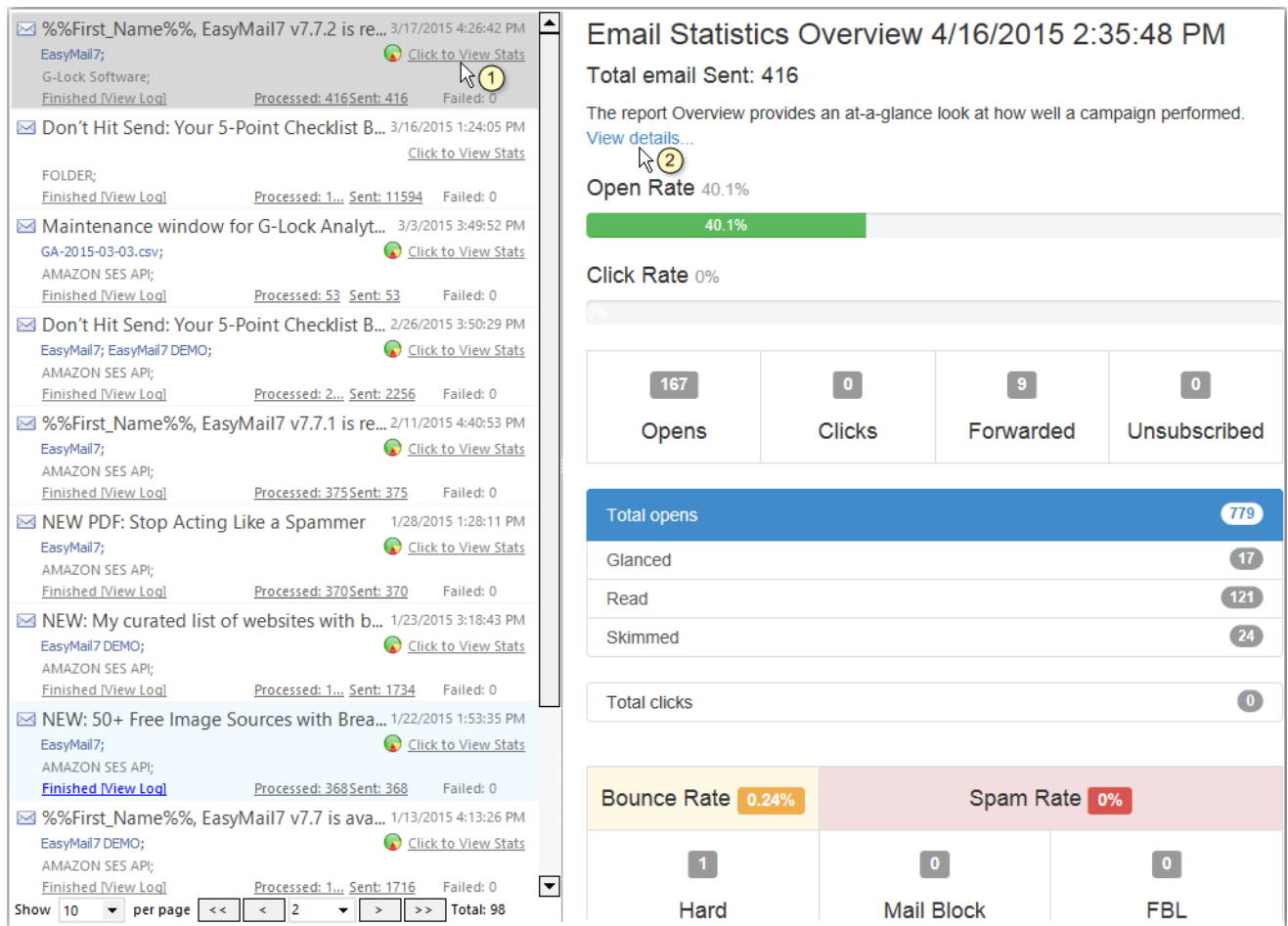
G-Lock Analytics from <http://glockanalytics.com> is an extremely sophisticated email tracking service that allows the user to track email opens, link clicks, email forwards and prints.

Plus, it can trace the geographical location of the recipient so the user will understand what countries the subscribers are from.

In addition, the user can get a report about the email clients their recipients used to open the message and save time by customizing future messages for the most used email clients only.

The user can see the email tracking statistics overview right inside G-Lock EasyMail7. The Overview shows the open rate and click rate, the number of opens, clicks, forwards, and unsubscribes. Plus, the user can quickly see how many recipients read, glanced and skimmed the email.

To get the full campaign statistics, the user must click on “View Details”. The user will be redirected to the full campaign reports in his account on G-Lock Analytics website.



To track what recipients do on the user's web site after clicking a link in the message, the user can use Google Analytics or Piwik Analytics.

Google Analytics generates detailed statistics about the visits to a website. The user can find out how many customers they're attracting, how much they're selling and how users are engaging with their site.

Piwik Analytics is yet another tracking service that lets the user track how efficient various marketing campaigns are in bringing visitors to their website (visits, page views, etc.), how well these visitors convert and how much revenue they generate.

Here's your [Email Marketing Secret #1] download!

File Message Insert Email Analytics **Advanced**

Upload Images to FTP Server Images

Web Analytics: Google Analytics ☐ Enable Scripting

Campaign Name: Email Marketing Secret PDF download Select Script to execute:

Web Analytics

From: G-Lock Software

Group:

Subject: Here's your [Email Marketing Secret #1] download!

☐ Send report after sending is finished
The report will be sent to your "From" email address.

G-Lock Sof

Hi

I'm Julia Gulevich from G-Lock Software.

Automated Bounce Handler

With the Bounce Handler supplied with G-Lock EasyMail7 the user can quickly process bounce messages after each email campaign. The Bounce Handler provides the most accurate bounce detection solution. It downloads bounce messages and classifies them as hard bounce, soft bounce, mail block and abuse/fraud feedback reports.

The Bounce Handler can automatically unsubscribe or delete bounce email addresses from internal groups. Plus, it can automatically update external databases, insert and delete bounce emails from external databases — this unique capability is not available in any competitor's program!

Edit Database link: Subscribers

General Group Links Preview **Bounce Handler Action**

Select the action you want to apply to your database. The action will be executed for all types of bounce emails that you selected for processing in the Bounce Settings in your Bounce email server account with the exception of Soft bounce emails.

Action: Delete
 None
 Update
 Delete
 Insert
 Lastname
 Status
 F5

Table Name: `email\$`

	Type	Bounce Handler Field	Set Value
	VARCHAR	Bounce_Email	
	VARCHAR		
	VARCHAR		
	VARCHAR		
	VARCHAR		

SQL to execute:

```
Delete FROM `email$` WHERE EmailAddress=:Bounce_Email
```

☐ Set the Rowset Size to 1
 Check this option if you get "Invalid Cursor Position" error while sending email to this group

OK Cancel Help

In addition, the Bounce Manager can determine and delete these types of emails from the server: transient bounce, challenge-response and auto-reply messages.

The Bounce Handler helps the user prevent their IP address from being blacklisted for repeated sending to invalid email addresses and keep a good sender reputation.

Plus, future email campaigns will be sent faster because G-Lock EasyMail7 won't waste time for trying to send the message to invalid recipients.

Bounce Account

Account Name:

Bounce G-Lock Software

Account type:

IMAP

☐ Check Account automatically each hour

Incoming mail server settings

Bounce Settings

Select the type(s) of emails you want to process:

☒ Hard Bounce

The email could not be delivered. (ie. 550 Mailbox not found)

☒ Soft Bounce

A temporary condition exists causing the email delivery to fail. (ie. Mailbox size exceeds quota)

☒ Mail Block

A bounce occurred because the sender was blocked

☒ Abuse/Fraud feedback reports

Feedback loop messages when the recipient clicks "This is spam" on your emails

☒ Unsubscribe request

The message subject must contain the unsubscribe word.

Automatically delete these types of emails from server:

☒ Transient Bounce

Transient message, such as "Delivery Status / No Action Required"

☒ Challenge-Response

Challenge/Response. Auto-reply message sent by antispam software where only verified email addresses are accepted.

☒ Auto-Reply/OUT OF OFFICE Reply

An automatic response from recipient. (ie. Out Of Office, Vacation Message)

Test

Start Checking from first message

OK

Cancel

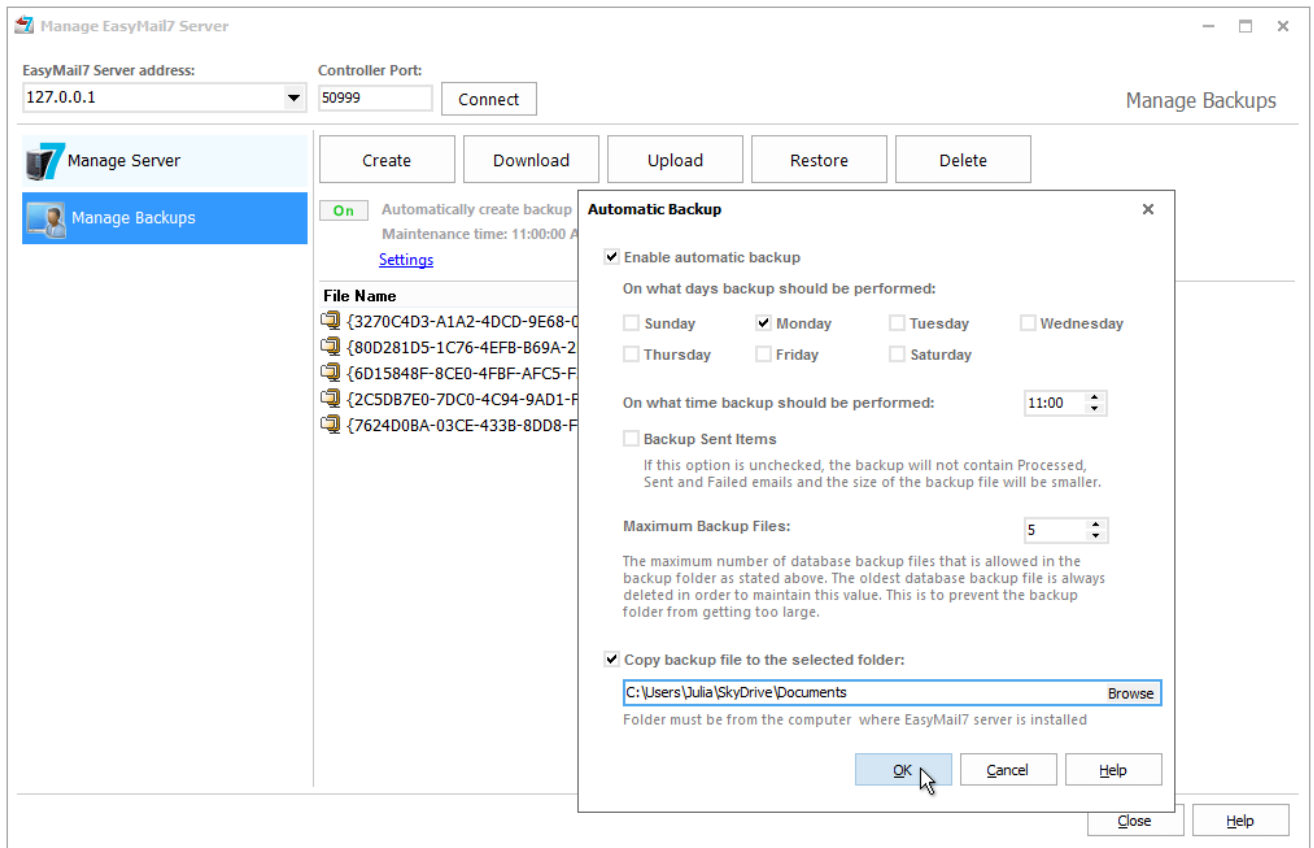
Help

Easy Data Backup

Users and workplaces are stored on the EasyMail7 Server. To protect the EasyMail7 Server data from damage or loss, the user logged in admin can create the data backup on the EasyMail7 Server, download the backup file to a local computer and save it to a safe place. Backup includes all users and workplaces stored on the EasyMail7 Server.

The user can save the backup manually at any time, or enable the automatic backup creation. The user can choose to save or not to save sent items to backup to have a lesser backup file size.

Backup is made online which means the EasyMail7 Server doesn't stop and the program continue working while the backup is being created.



When the user needs to restore data after re-installation or moving the EasyMail7 Server to a different location, the user can upload the backup file to the server and restore data from backup.

All is done within G-Lock EasyMail7. No need to use 3rd party tools for creation, download and upload of the backup file.

Simple Web Client

G-Lock EasyMail7 has built in Web Service and offers a RESTful interface for consuming JSON content via AJAX or mobile clients. We included the basic demo web client into the program installation which shows how to create a RESTful JavaScript client.

The user can optionally install G-Lock EasyMail7 web client when they are installing G-Lock EasyMail7. In the current version of the web client the user can compose and send an email message, save an email message as a draft, edit and delete templates and drafts, view contacts in internal and external groups (databases), and view sent emails in the Outbox.

The user can login into the web client in any browser on any device including iPad, Android tablet pc, Windows tablet pc etc.

G-Lock EasyMail 7AdminLogout

Select workplace

Workplace name	Description	Created
Default	Default Workplace	2013-10-25T12:31:05
G-Lock Software	G-Lock Software	2013-10-29T14:23:44

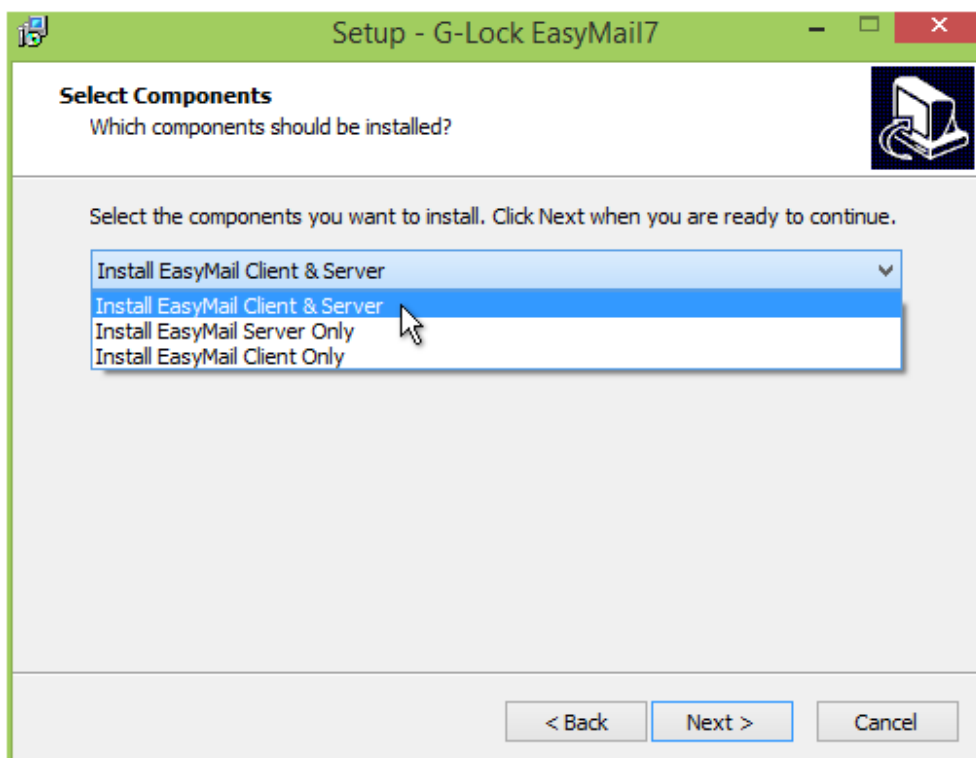
© G-Lock Software

Installation, First Login and Activation

Installation

To install G-Lock EasyMail7:

1. Download the free trial G-Lock EasyMail7 from <http://easymail7.com>
2. Extract the files from the easymail7.zip file to the temp directory.
3. Run the easymail7_setup.exe file.
4. Follow the steps of the installation process.
5. Choose the EasyMail7 components that you want to install during the setup process. To start, you can install both the EasyMail7 Server and Client onto your personal computer or server.



6. Finish the installation process.

First Login

If the program is successfully installed, the EasyMail7 Server automatically starts and runs as a service on the background.

Start G-Lock EasyMail7 Client component. On the login screen enter the IP address of the server where the EasyMail7 Server component is installed.

If you installed the EasyMail7 Server and Client on the same computer, you can enter your computer's name, or localhost, or 127.0.0.1 into the "EasyMail7 Server" field.

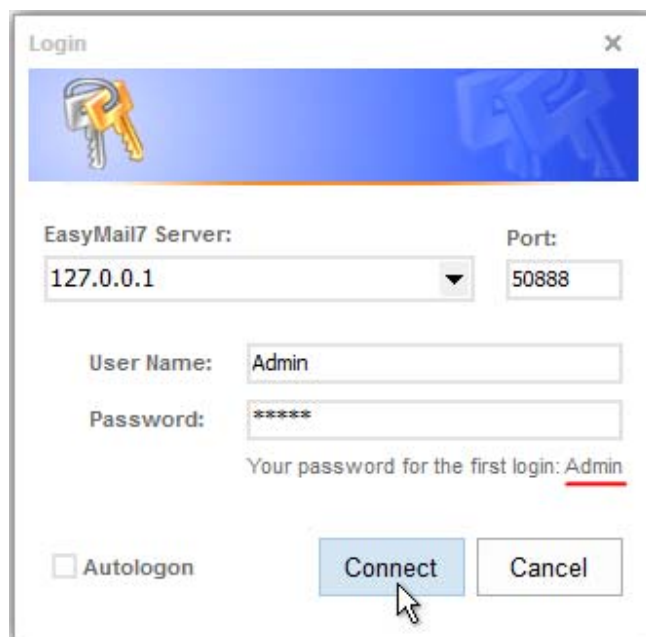
The port number is set automatically. The EasyMail7 Client uses the port 50888 to connect to the EasyMail7 Server.

For the first login to the EasyMail7 Server use the default username and password (*case sensitive!*):

User Name: **Admin**

Password: **Admin**

Click "Connect".

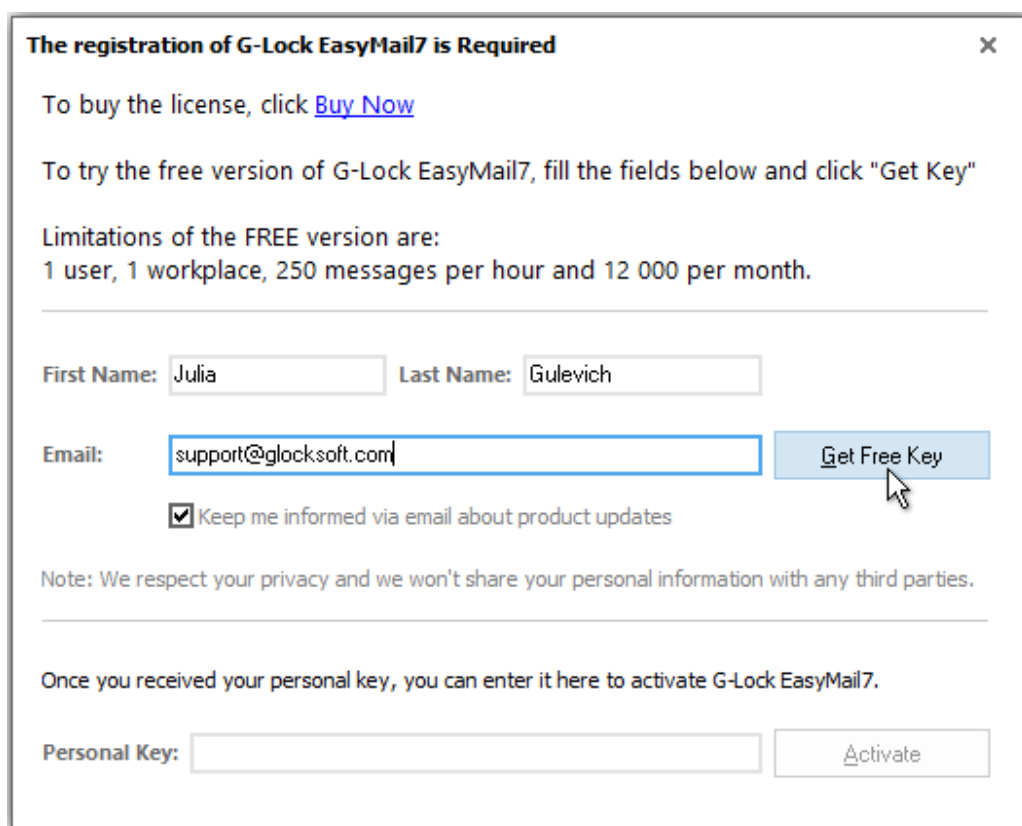


Trial Version Activation

After login, you must get the key and activate the trial version of G-Lock EasyMail7.

Type your first name, last name and email address on the activation screen and click the “Get Free Key” button.

The message with your personal key will be sent at your email address so make sure you entered a valid email address.



The registration of G-Lock EasyMail7 is Required

To buy the license, click [Buy Now](#)

To try the free version of G-Lock EasyMail7, fill the fields below and click "Get Key"

Limitations of the FREE version are:
1 user, 1 workplace, 250 messages per hour and 12 000 per month.

First Name: Last Name:

Email:

☒ Keep me informed via email about product updates

Note: We respect your privacy and we won't share your personal information with any third parties.

Once you received your personal key, you can enter it here to activate G-Lock EasyMail7.

Personal Key:

Copy-paste your key on the activation screen.

Click “Activate”.

The registration of G-Lock EasyMail7 is Required ×

To buy the license, click [Buy Now](#)

To try the free version of G-Lock EasyMail7, fill the fields below and click "Get Key"

Limitations of the FREE version are:
1 user, 1 workplace, 250 messages per hour and 12 000 per month.

First Name: Last Name:

Email:

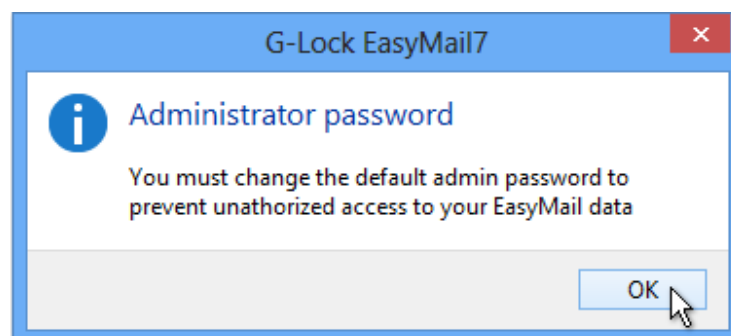
☒ Keep me informed via email about product updates

Note: We respect your privacy and we won't share your personal information with any third parties.

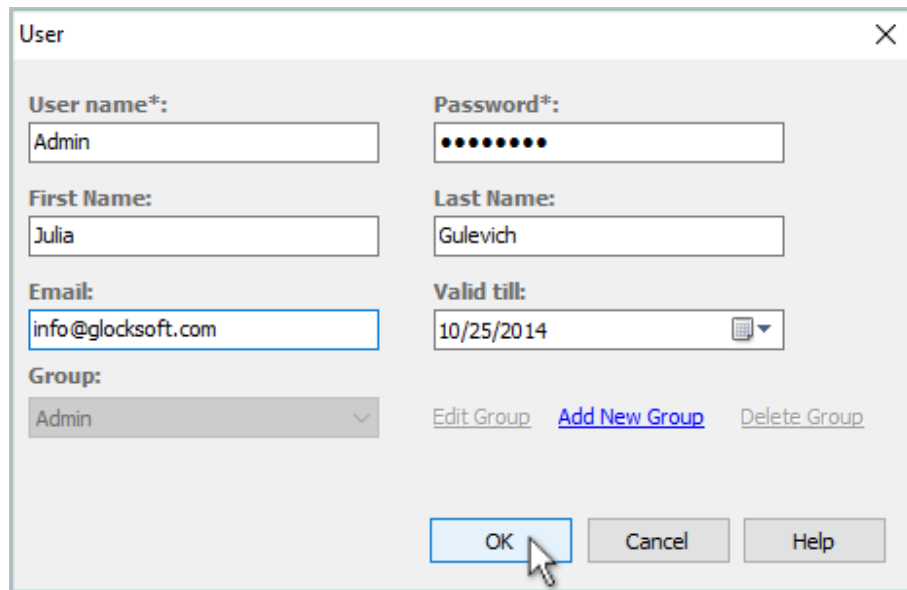
Once you received your personal key, you can enter it here to activate G-Lock EasyMail7.

Personal Key:

After the activation the program will ask you to change the default password to protect your G-Lock EasyMail7 data from an unauthorized access.



Type your new password on the "Change admin password" screen. You can also enter your first name, last name and email address.

A dialog box titled "User" with a close button (X) in the top right corner. It contains several input fields: "User name*" with the value "Admin", "Password*" with masked characters "••••••••", "First Name:" with the value "Julia", "Last Name:" with the value "Gulevich", "Email:" with the value "info@glocksoft.com", and "Valid till:" with the value "10/25/2014" and a calendar icon. There is a "Group:" dropdown menu showing "Admin". Below these fields are three links: "Edit Group", "Add New Group", and "Delete Group". At the bottom are three buttons: "OK", "Cancel", and "Help". A mouse cursor is pointing at the "OK" button.

User

User name*: Admin

Password*: ••••••••

First Name: Julia

Last Name: Gulevich

Email: info@glocksoft.com

Valid till: 10/25/2014

Group: Admin

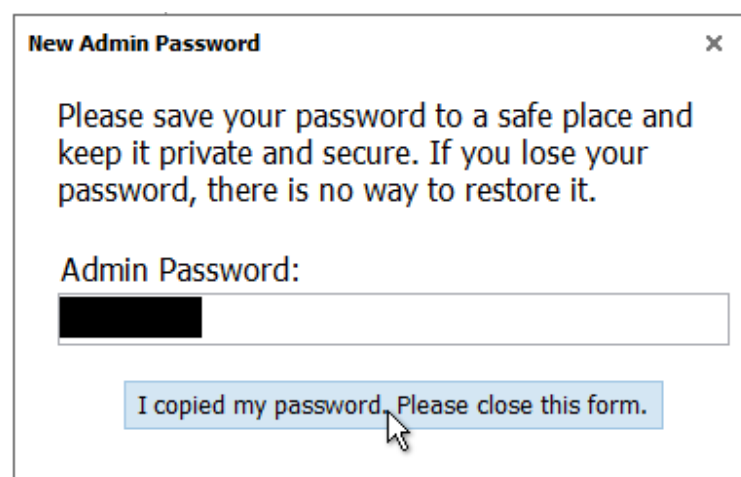
[Edit Group](#) [Add New Group](#) [Delete Group](#)

OK Cancel Help

It's highly recommended that you copy your new password and save it to a safe place. If you forget the password, there is no way to restore it and you won't be able to access the EasyMail7 Server.

Click on "I copied my password. Please close this form" button.

Be sure to save your password to a place where you can easily find it.

A dialog box titled "New Admin Password" with a close button (X) in the top right corner. It contains a text message: "Please save your password to a safe place and keep it private and secure. If you lose your password, there is no way to restore it." Below this is a label "Admin Password:" followed by a password input field with masked characters. At the bottom is a button labeled "I copied my password. Please close this form." with a mouse cursor pointing at it.

New Admin Password

Please save your password to a safe place and keep it private and secure. If you lose your password, there is no way to restore it.

Admin Password:

I copied my password. Please close this form.

Login again using your new password (and your new user name if you have changed it too).

You become the SuperAdmin. As SuperAdmin, you can manage the EasyMail7 Server and server backups, manage users and workplaces, assign users to workplaces, create contact groups, messages and send messages to groups.

Get Started

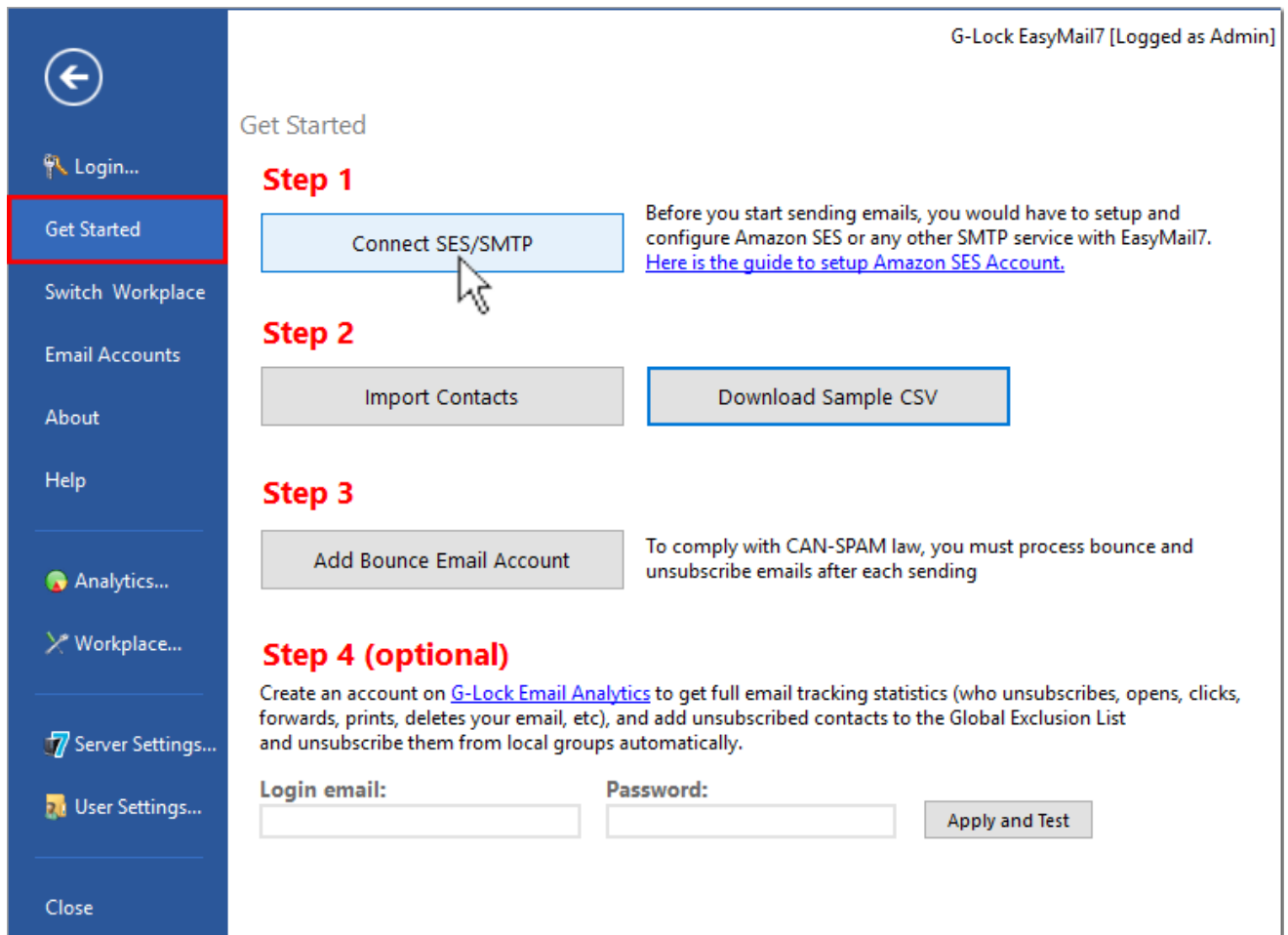
After you login with your new password, click on the Workplace menu at the top left corner of the program window and navigate to the “Get Started” section.

Follow these quick steps to send your first message with G-Lock EasyMail7:

Add Email Account

The first step is to create an email server account where you will enter your sender information and SMTP settings.

Click on “Connect SES/SMTP” in the “Get Started” section.



Enter your sender information: Account Name, From name, Email Address, Reply Email Address and Bounce (Return) Email Address.

Then click on the Delivery Options tab.

Enter the information about the SMTP server you will send emails through. G-Lock EasyMail7 can send emails through any 3rd party SMTP server. It can be your dedicated SMTP server, or SMTP server of your Internet service provider (ISP).

In addition to that, you can use the SMTP settings of any 3rd party email sender such as SparkPost, SendGrid, Amazon SES and others.

Some SMTP servers are predefined in G-Lock EasyMail7 so you can choose the SMTP server from the menu. Then enter your login username and password.

Click “Test” to check your SMTP settings.

If they are correct, click OK to save the account.

The screenshot shows the 'Edit Account' dialog box in G-Lock EasyMail7. The 'General' tab is selected. Under 'Delivery Mode', 'Send via SMTP server' is chosen. Below this, 'Send via ISP SMTP server' is selected, and a link 'How to Choose the Right SMTP Server for Email Marketing' is provided. A dropdown menu shows 'You can select predefined SMTP servers'. The 'SMTP Server' field contains 'mail.glocksoft.com', and the 'Port' is '25'. The 'Security protocol' is set to 'Default (no SSL)'. The checkbox 'My server requires authentication' is checked, with 'Login' as 'support@glocksoft.com' and 'Password' as 'xxxxxxx'. A 'Test' button is visible. Below this, 'Use POP3 authentication' is unchecked. An information dialog box is overlaid on the main window, stating 'Test message sent to support@glocksoft.com' with an 'OK' button. At the bottom of the main dialog, 'Use as default account for sending' is unchecked, and 'OK', 'Cancel', and 'Help' buttons are present.

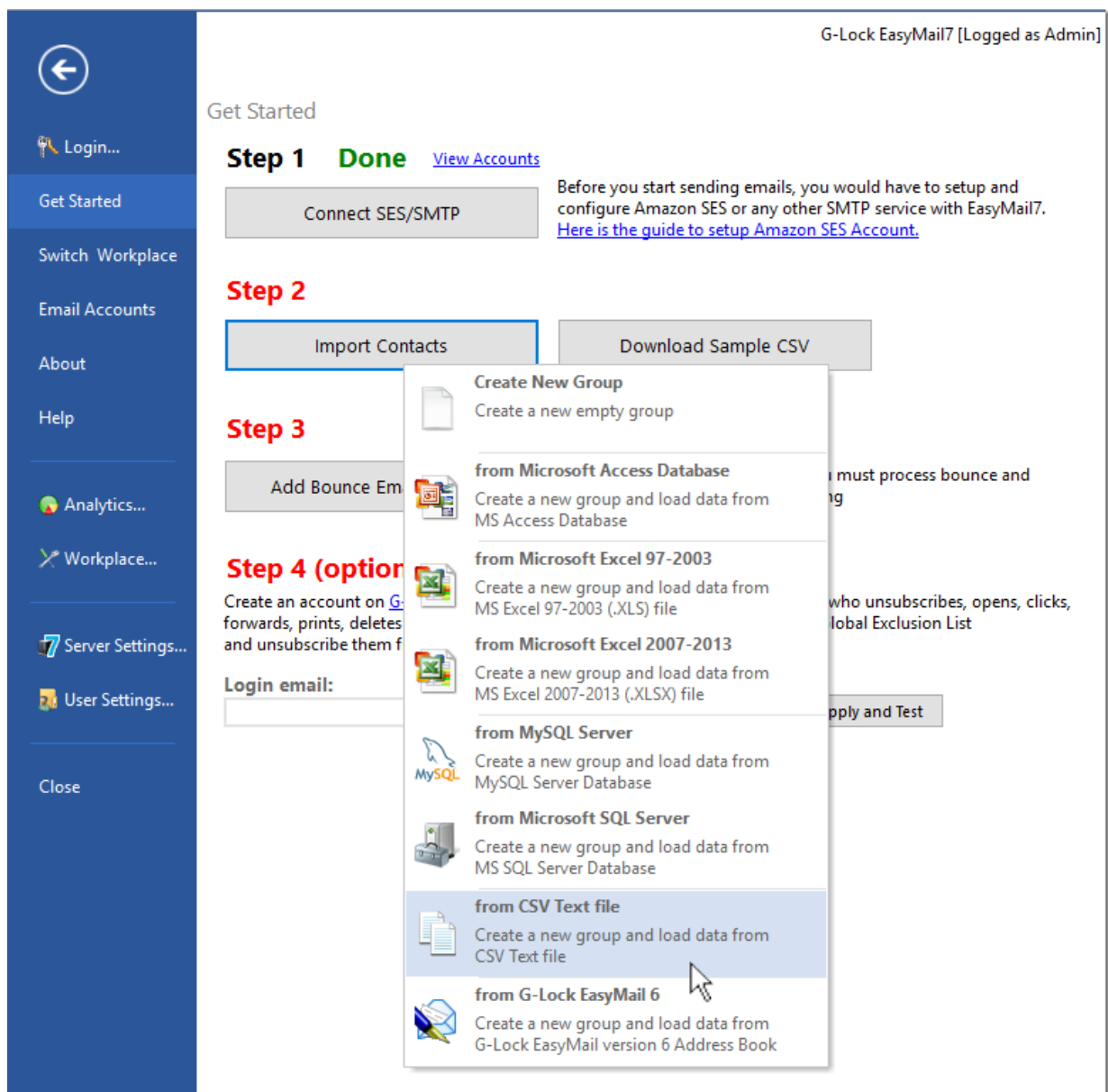
Import Contacts

Now you can go to the second step and import contacts.

G-Lock EasyMail7 allows you to create a group and import contacts at one go without the need to use the import wizard.

Navigate to the “Get Started” section and click on “Import Contacts”.

Select the option depending on the format of the file/database you want to load the contacts from.



To learn more about G-Lock EasyMail7, visit <http://easymail7.com>

Select the file on the disk and click “Open”.

Enter a group name. By default the program uses the file name as the group name.

Put the check marks for the fields that you want to import into the group and do the field mappings. If the field names in your file match the field names in G-Lock EasyMail7, these fields will be mapped automatically.

If the field names in the file do not match the field names in G-Lock EasyMail7, map the fields manually by choosing the right field name from the drop down menu in the "EasyMail Field" column.

Create New Group from CSV

General | Group Links

Group Name: Contacts.csv **Encoding:** ISO-8859-1 (Western)

Delimiter: Comma (,) **Quoting:** Quotation Mark (") ☒ First Row contains Column Header

Data source preview:

Email address	First Name	Last Name	VerificationRes...	Status	LastResponse
support@glocks...	Maris	Purinsh	Good	1	OK
seosirena@gma...	Amur	Smith	Good	1	OK
seocombat@g...	Lee	Hughes	Good	1	OK

Please select fields ([Select all](#)) ([Deselect all](#)) to be created in the Group

Select	Column Name	Type	EasyMail Field	Format
<input checked="" type="checkbox"/>	Email address	TEXT	Email	
<input checked="" type="checkbox"/>	First Name	TEXT	First_Name	
<input checked="" type="checkbox"/>	Last Name	TEXT	Last_Name	
<input type="checkbox"/>	VerificationResult	TEXT	Recipient_Name	
<input type="checkbox"/>	Status	TEXT	Subscribe_Date	
<input type="checkbox"/>	LastResponse	TEXT	Subscribed	

Create Cancel Help

The field containing the email address is required for mapping. Other fields are optional.

After the fields are mapped, click “Create”.

Important! If you have a Windows 64-bit system or installed the EasyMail7 Server on a clean machine without Microsoft Office, then you must download “Microsoft Access Database Engine 2010 Redistributable” (AccessDatabaseEngine.exe) for **32-bit systems** from <http://www.microsoft.com/en-us/download/details.aspx?id=13255> and install it in the passive mode to be able to create groups directly from MS Access, MS Excel 97-2003, or MS Excel 2007-2013 files.

Go to Start -> Run.

Type the local path to AccessDatabaseEngine.exe /passive

Example: D:\temp\AccessDatabaseEngine.exe /passive

Click OK.

Add Bounce Email Account

To comply with the CAN-SPAM law, you must process bounce emails after each sending and delete or unsubscribe them in your list.

It's recommended to setup a separate email address for bounce messages and not mix them with regular emails in your main mailbox.

To quickly add your Bounce Email Address to the Bounce Handler in G-Lock EasyMail7, go to your Outgoing mail Account, open it in the Edit mode and click on “Add to Bounce Handler” button.

Edit Account [X]

General | Delivery Options | DKIM Signature | Custom Headers

Account Name:
G-Lock Software

From Name:
G-Lock Software

Email address:
support@glocksoft.com

Reply E-mail address:
support@glocksoft.com

Bounce (Return) E-mail address:
bounce@glocksoft.com [Add to Bounce Handler](#)

Organization:
G-Lock Software

Note: it's recommended that you setup the Bounce Email Address on the same domain as your sender's address and use it solely for bounced messages.

To comply with CAN-SPAM law, you must process bounce and unsubscribe emails after each sending

[How to Process Bounce Emails with G-Lock EasyMail7](#)

Throttling

When you send through Amazon SES API, EasyMail7 automatically complies with your max send rate. You don't need to set throttling options manually.

Messages per hour: 0 - unlimited 0

Messages per day: 0 - unlimited 0

Simultaneous SMTP connections: 5 maximum: 100 is defined by admin for this

Stats

Hourly throttling counter started at:	4/15/2015 2:15:21 PM	Already sent:	22
Daily throttling counter started at:	4/15/2015 2:15:21 PM	Already sent:	22

[Reset counters](#)

☐ Use as default account for sending

OK Cancel Help

Enter your mail server address, password and other required information in the Bounce Account settings.

Select the action what the program will do with bounce emails: delete from contact groups or unsubscribe in all groups.

Click "Test" to check if your settings are correct.

Click OK to save the Bounce Account settings.

Bounce Account [X]

Account Name: **Account type:**

☒ Check Account automatically each hour

Incoming mail server settings | **Bounce Settings**

Server address: **Port:** **Security protocol:**

Login: **Password:**

IMAP Folder: **IMAP Simultaneous Connections:**

☒ Process Seen Messages

After bounce is processed:

☐ Mark Processed Message as Seen

Bounce Handler Actions

Select Bounce Handler action for all internal groups:

☒ Enable Bounce Handler action for external databases

Select default group to execute bounce handler action for:

☒ Add all unsubscribes to the Global Exclusion List

The Bounce Handler action will be executed for this group if the program cannot determine the right group from the bounce message.

You must configure the Bounce Handler action for each external database

Create Message

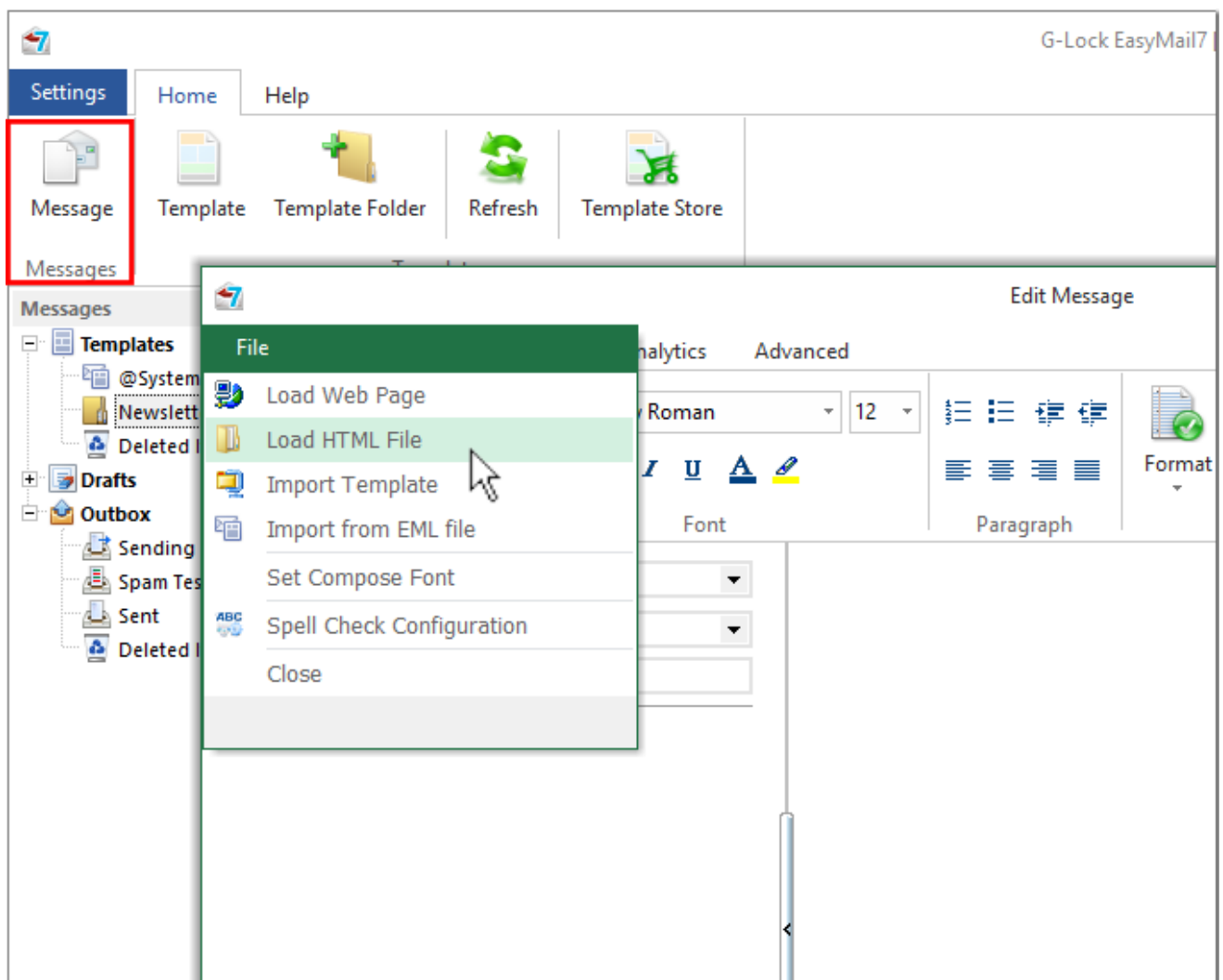
After you added an outgoing email server account, a bounce email account, and imported email contacts, you can create an email message.

Return to the main program window and click “New Message” under the Home menu.

Type the message text in the "Edit Message" window. Or, you can click on the Source tab at the bottom of the window and copy-paste the HTML source there.

You can also load an email message from file or web page.

Click on the File menu and select "Load Web Page", "Load HTML File", "Import Template" or "Import from EML File" option depending on where you want to load the message from.



You can fully customize the message using the HTML options and dynamic fields.

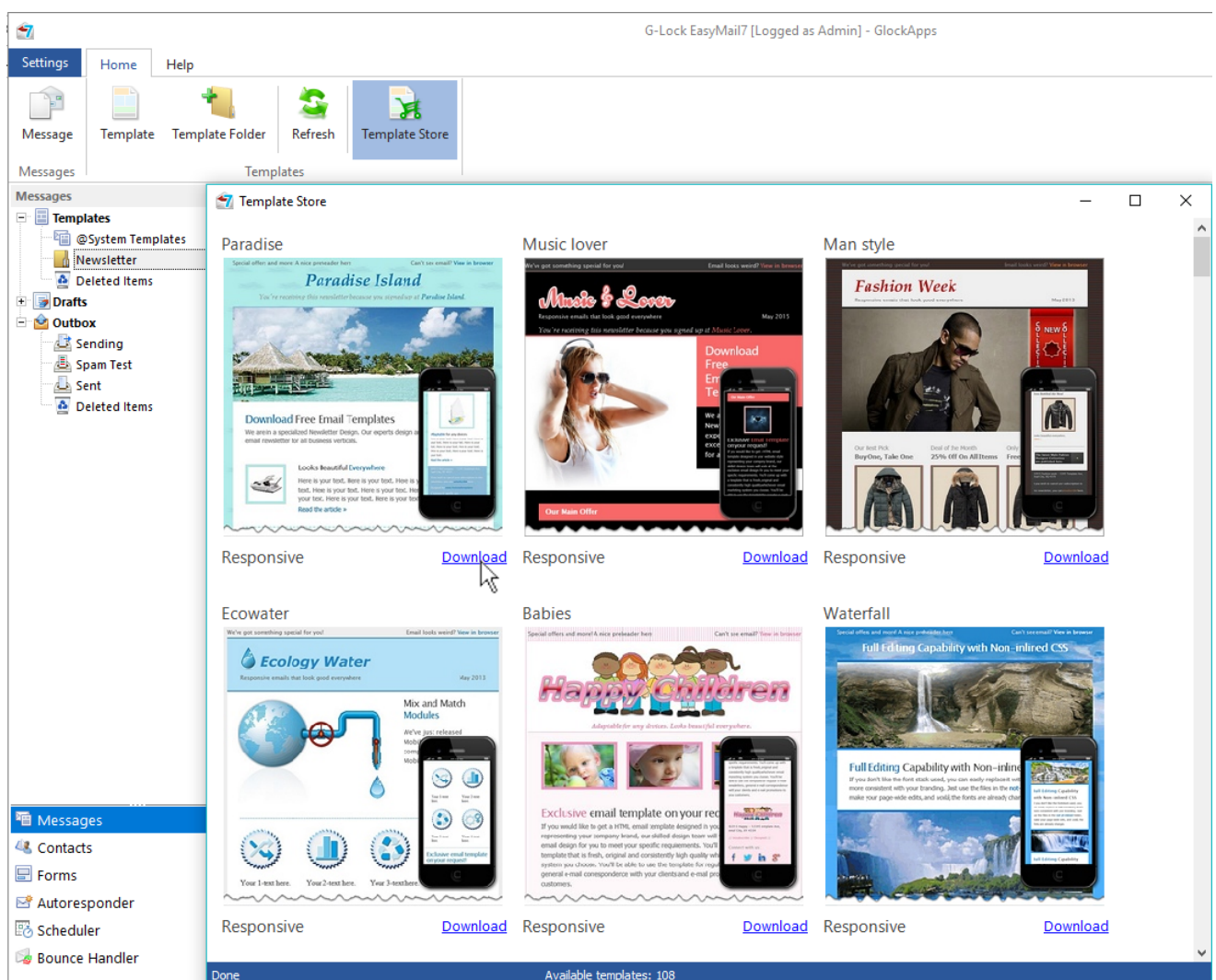
Under the Insert tab, you will find the insert options such as insert a table, attachment, symbol, picture, link, and line.

When the message is finished, you can click “Save” and save it to the Drafts folder.

If you don’t have your own email design, you can use any HTML template from the EasyMail7’s template store for inspiration.

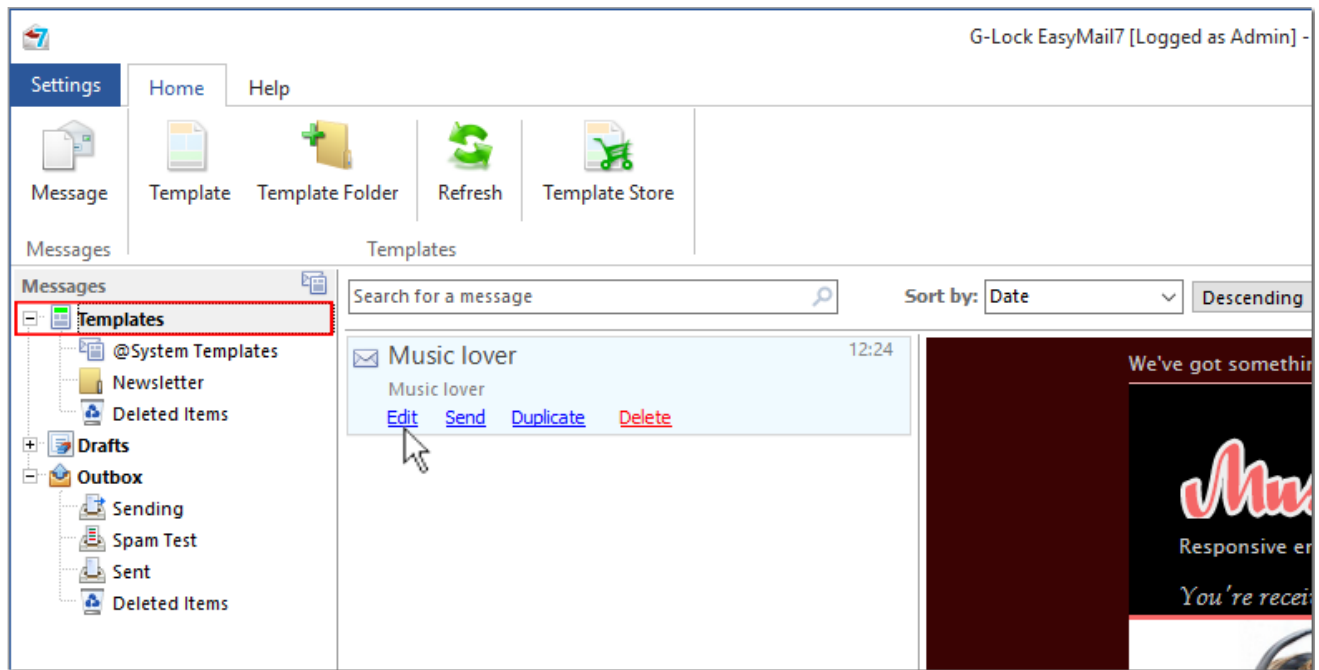
Click on "Template Store" under the Home menu.

Choose the template and click on "Download template".



When the template is installed, close the Template Store and click on “Templates” in the left pane.

Hover the mouse over the template name and click on “Edit Template”.



The message editor will open where you can customize the message as you need by adding your company name, message text, dynamic fields, etc.

When you finished the customization, click “Save”.

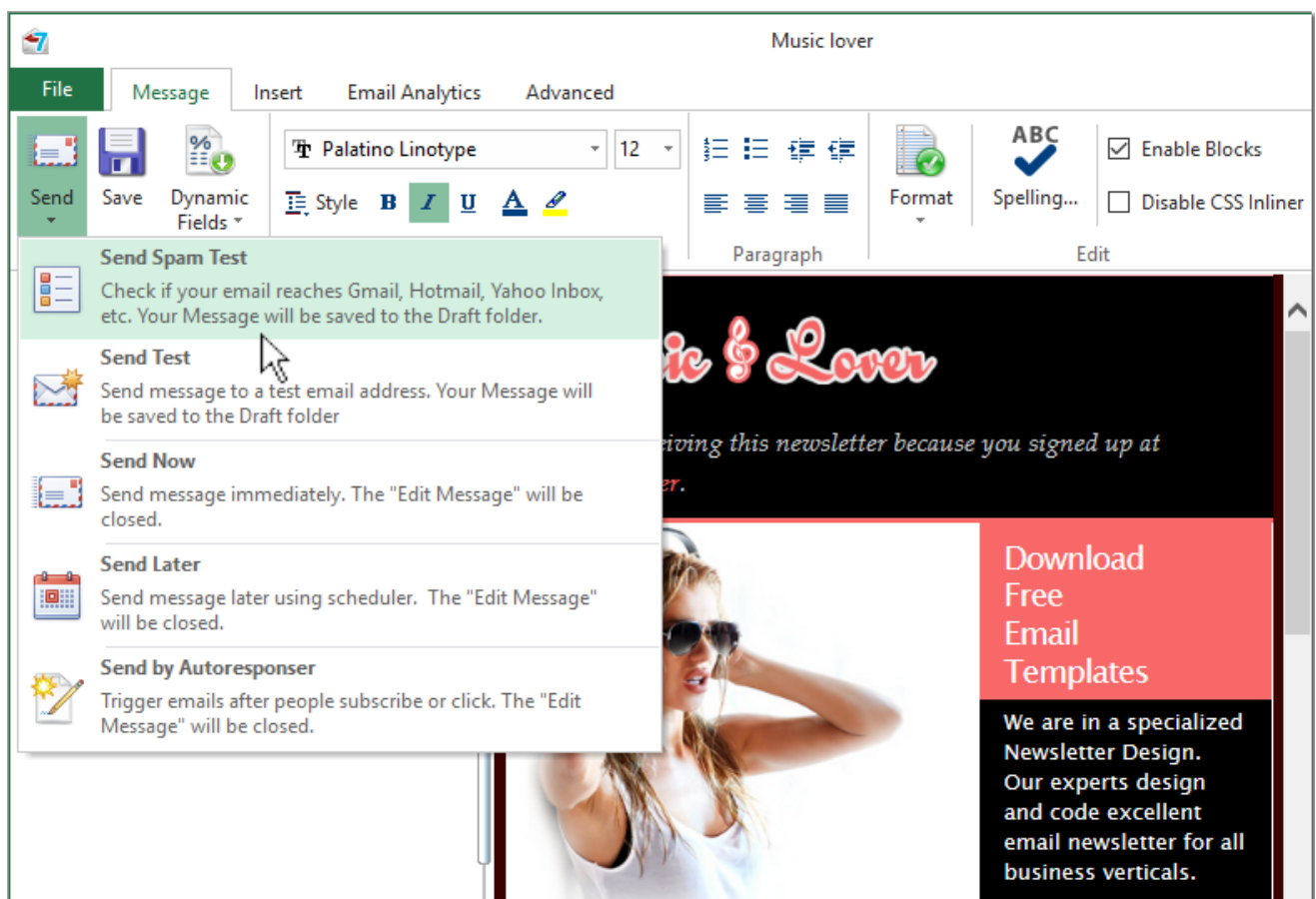
Test Inbox Placement and Spam Score

Before you send the message to your real email contacts, it is highly recommended that you test your email deliverability with different mailbox providers to make sure that your email is delivered to the Inbox, not the spam folder.

It also helps you monitor your sender reputation with different email service providers and make sure that you are in good standing with top domains on your list.

To make the Inbox delivery and spam test, double-click on the message in the Drafts or Templates folder.

Then click “Send” and choose "Send Spam Test" from the "Send" button menu.



Since Inbox Placement and spam score tests are made through our [GlockApps](#) testing service, you'll need to create an account with GlockApps the first time.

If you already have an account, simply login on the login form.

Then, select the providers you want to check your email with and click "Start."

G-Lock EasyMail7 will send your message to the seed list of email addresses with chosen service providers, and you will get the delivery report within a few minutes.

To see the test delivery report, go to the Outbox and click on "View Report" on the test message.

The report presents:

- Inbox/Spam/Missing rate;
- sender authentication test (DKIM and SPF);
- sender IP reputation;
- spam filter tests;
- Inbox placement test;
- delivery duration.

Platform 13:41

Inbox Delivery Test

AMAZON SES API;

Finished [View Log] Processed: 34 Sent: 34 Failed: 0

Click to View Report

%%First_Name%%, have a few minutes? Yesterday

EasyMail7 After 30 day after purchase; Click to View Stats

AMAZON SES API;

Finished [View Log] Processed: 712 Sent: 712 Failed: 0

Understand Deliverability Hidden Metri... 4/18/2016 12:53:25 PM

Inbox Delivery Test Click to View Report

AMAZON SES API;

Finished [View Log] Processed: 34 Sent: 34 Failed: 0

%%First_Name%%, have a few minutes? 4/15/2016 1:21:58 PM

Inbox Delivery Test Click to View Report

AMAZON SES API;

Finished [View Log] Processed: 34 Sent: 34 Failed: 0

G-Lock Apps Account created 4/14/2016 3:03:05 PM

Inbox Delivery Test Click to View Report

AMAZON SES API;

Finished [View Log] Processed: 34 Sent: 34 Failed: 0

Understand Deliverability Hidden Metri... 4/14/2016 2:19:14 PM

Inbox Delivery Test Click to View Report

AMAZON SES API;

Finished [View Log] Processed: 34 Sent: 34 Failed: 0

Understand Deliverability Hidden Metri... 4/13/2016 3:26:11 PM

ipm4f@glockapps.com, marispurinsh@aol.com, julia_g... Click to View Stats

AMAZON SES API;

Finished [View Log] Processed: 33 Sent: 33 Failed: 0

Understand Deliverability Hidden Metri... 4/13/2016 3:21:39 PM

ipm4f@glockapps.com, marispurinsh@aol.com, julia_g... Click to View Stats

AMAZON SES API;

Finished [View Log] Processed: 33 Sent: 33 Failed: 0

Understand Deliverability Hidden Metri... 4/13/2016 3:19:55 PM

Inbox Delivery Test Click to View Report

AMAZON SES API;

Finished [View Log] Processed: 33 Sent: 33 Failed: 0

[New] How to improve email deliverabil... 4/11/2016 2:17:49 PM

Show 20 per page 1 Total: 380

Inbox Placement / Spam Filter Test

INBOX 93.54% SPAM 6.45% MISSING 0%

Test started: 2016-04-21T10:41:17

Subject: Platform

"Julia from GlockApps" <support@glocksoft.com>

Sender Authentication: DKIM: pass SPF: pass Sender Score: 98

Sender IP: 54.240.8.95 reputation Clean

Postini spam filter (Google Apps) Not SPAM Not PHISHY

Barracuda spam filter Score: 0.2

SpamAssassin spam filter Score: -1.1

Service Provider	Delivered to	Date	Durability
AOL	Inbox View headers		00:00:01
Apple	Inbox View headers		00:00:00
BOL Mail (BR)	Inbox View headers		00:00:01
Centrum.cz	Inbox View headers		00:00:02
Eclipso.de	Inbox View headers		00:00:06
Exchange (Office365)	Inbox View headers		00:00:03
Gmail	Promotions View headers		00:00:00
Gmail (BR)	Promotions View headers		00:00:01
Gmx.com (Global)	Inbox View headers		00:00:04
Gmx.de	Spam View headers		00:00:02

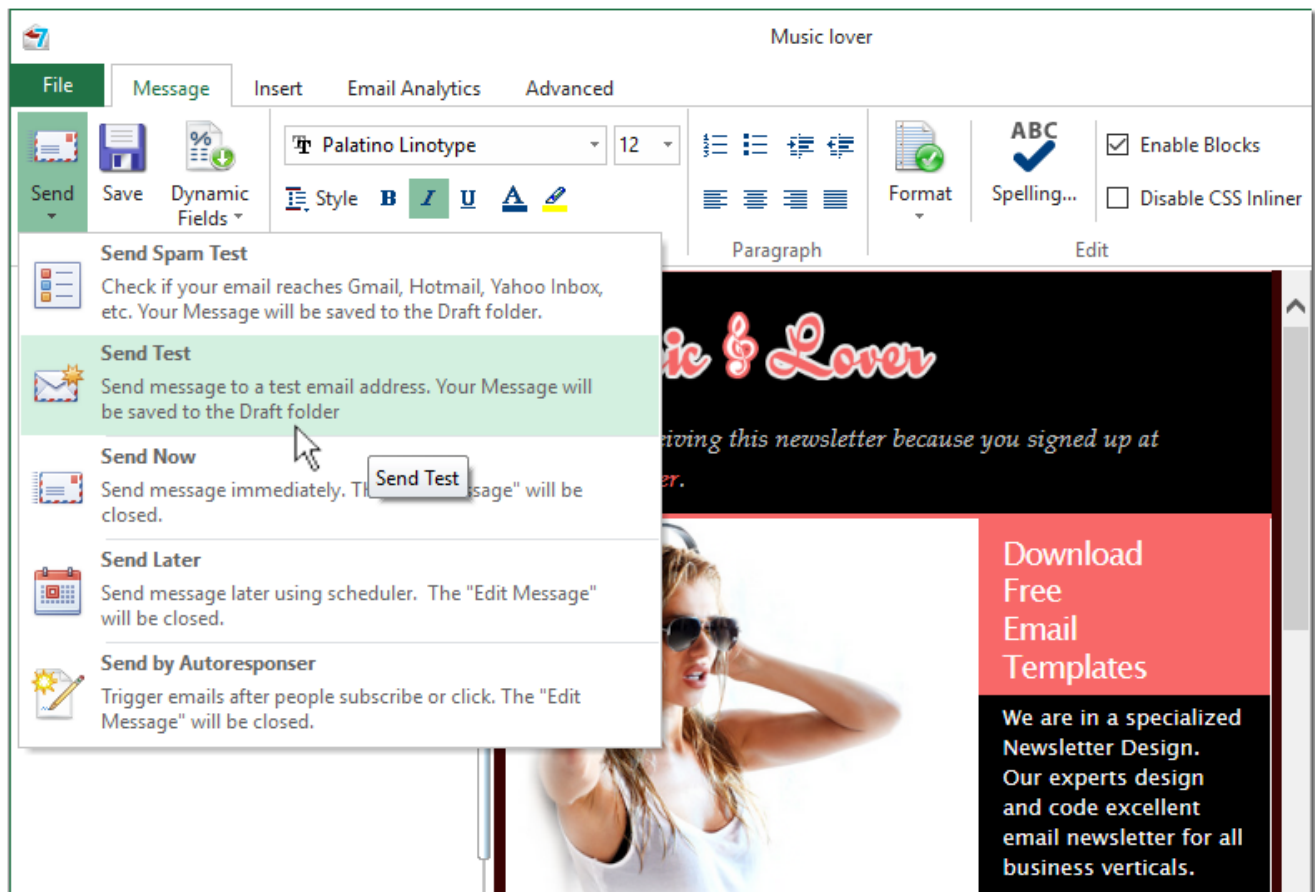
Send Test Message

In addition to the Inbox Placement and spam score test, you can quickly send a test message to yourself to check if it looks well in the email client when received.

Or, you can create a group with your test email addresses and always use that group for sending a test message before each campaign.

To send a test email message, select "Send Test" from the "Send" button menu.

To learn more about G-Lock EasyMail7, visit <http://easymail7.com>



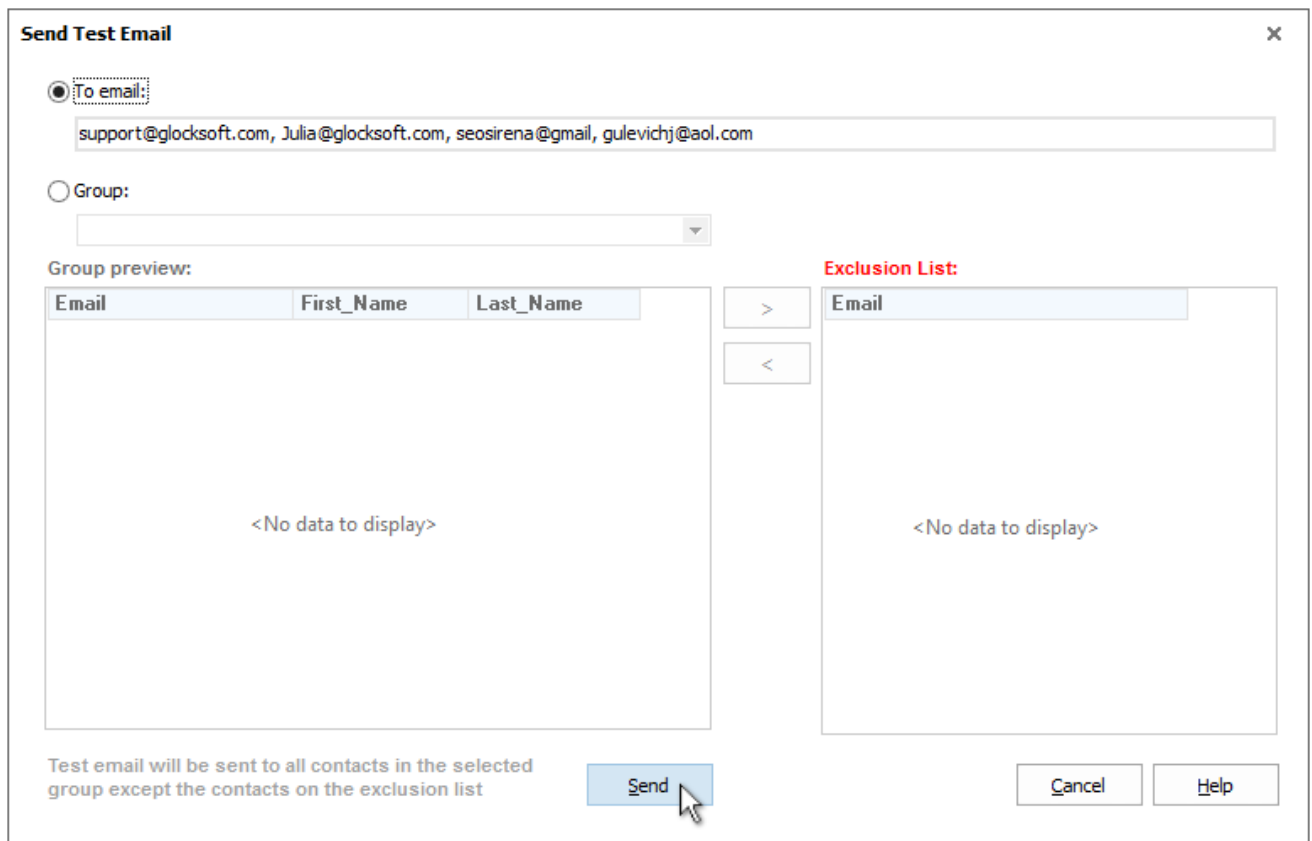
On the "Send Test Email" window select the option "To email:" or "Group:".

The "To email:" option allows you to quickly send a test message to one or several email addresses without adding them to the group.

Email addresses must be separated by commas or semicolons.

Important! When you send a test email using the "To email" field:

1. the Global Exclusion List does not work (if the email address is on the Global Exclusion List, the test message will still be sent to that email);
2. group merge tags in the email do not work. Only the merge tags from the Workplace Settings such as the unsubscribe link and social links work.



The "Send Test Email" dialog box features a close button (X) in the top right corner. It has two radio buttons: "To email:" (selected) and "Group:". The "To email:" field contains the text "support@glocksoft.com, Julia@glocksoft.com, seosirena@gmail, gulevichj@aol.com". The "Group:" field is a dropdown menu. Below these are two list boxes: "Group preview:" and "Exclusion List:". The "Group preview:" list box has columns for "Email", "First_Name", and "Last_Name", and contains the text "<No data to display>". The "Exclusion List:" list box has a column for "Email" and also contains the text "<No data to display>". Between the two list boxes are ">" and "<" buttons. At the bottom left, a note states: "Test email will be sent to all contacts in the selected group except the contacts on the exclusion list". At the bottom right are "Send", "Cancel", and "Help" buttons. A mouse cursor is pointing at the "Send" button.

Send Test Email

☒ To email:

support@glocksoft.com, Julia@glocksoft.com, seosirena@gmail, gulevichj@aol.com

☐ Group:

Group preview:

Email	First_Name	Last_Name
<No data to display>		

Exclusion List:

Email
<No data to display>

Test email will be sent to all contacts in the selected group except the contacts on the exclusion list

Send Cancel Help

If you have a group with test email addresses, select the "Group:" option and then select your test group from the menu.

You can add email addresses to which you do not want to send the test email to the Exclusion list by using the > button.

Click "Send".

Send Test Email [X]

☐ To email:

☒ Group:

Group preview:

Email	First_Name	Last_Name
seosirena@gmail.com	Amur	
amura1@live.com	Amura	Bumel
julia.gulevich@yahoo.com	Julia	Gulevich

Exclusion list:

Email
gulevichj@aol.com
support@glocksoft.com

Test email will be sent to all contacts in the selected group except the contacts on the exclusion list

Check mail on your test email addresses to see how the message displays. If any corrections are needed, you can make them now and re-send a test message.

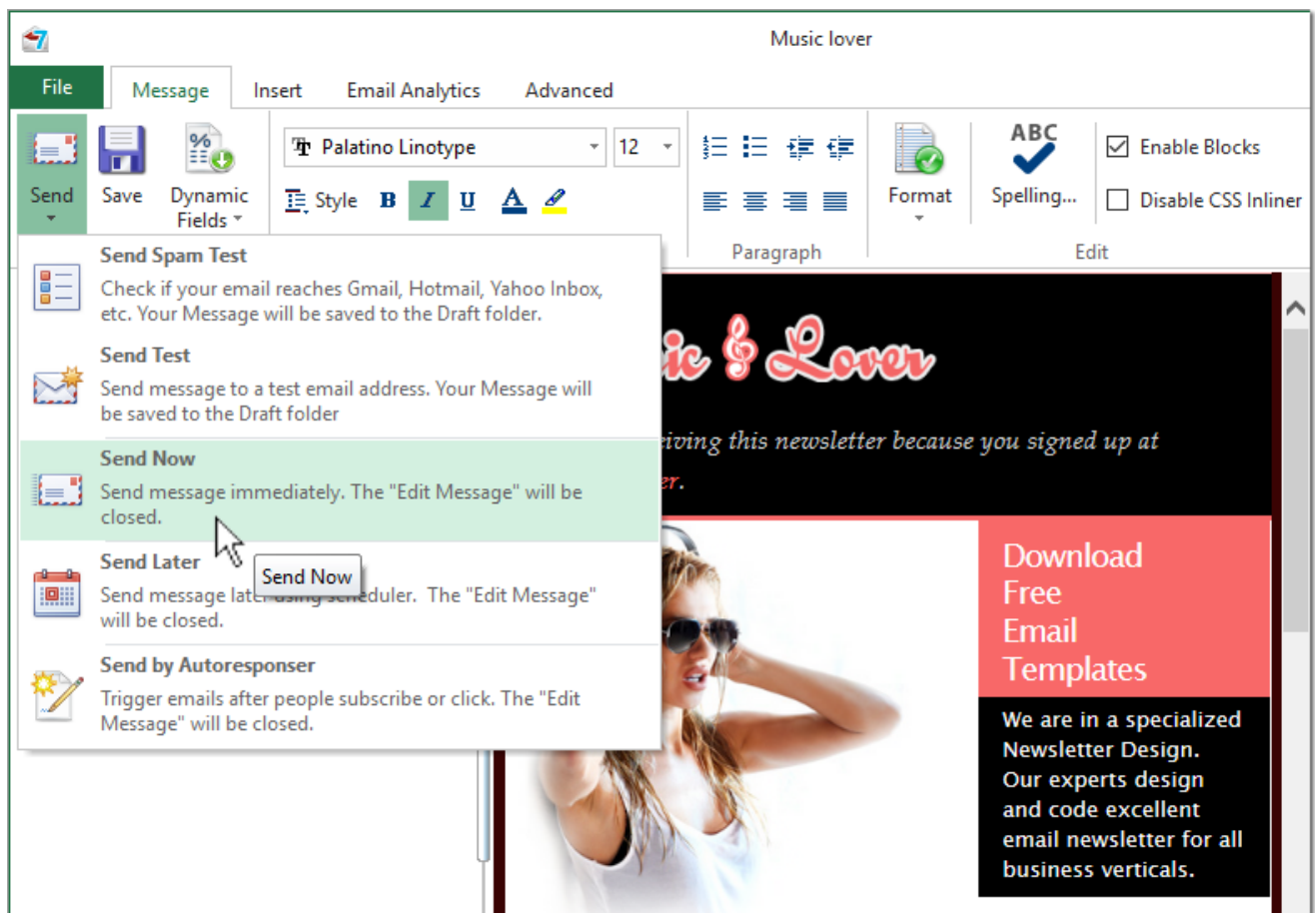
Send Message to the Group

After testing your Inbox delivery and making sure that your email is delivered to the Inbox with your top domains, you can send an email campaign to your contact group.

Select the group in the “Group” field.

Click “Send”.

Select “Send Now” from the “Send” button menu.



You can watch the sending process in the Outbox. This is where sent emails are stored.

After the sending is complete, you can click on “View Log” and look at the general sending log of the message.

In addition, you can click on “Processed”, “Sent” and “Failed” to look at processed emails (sent + failed), sent and failed (not sent) emails.

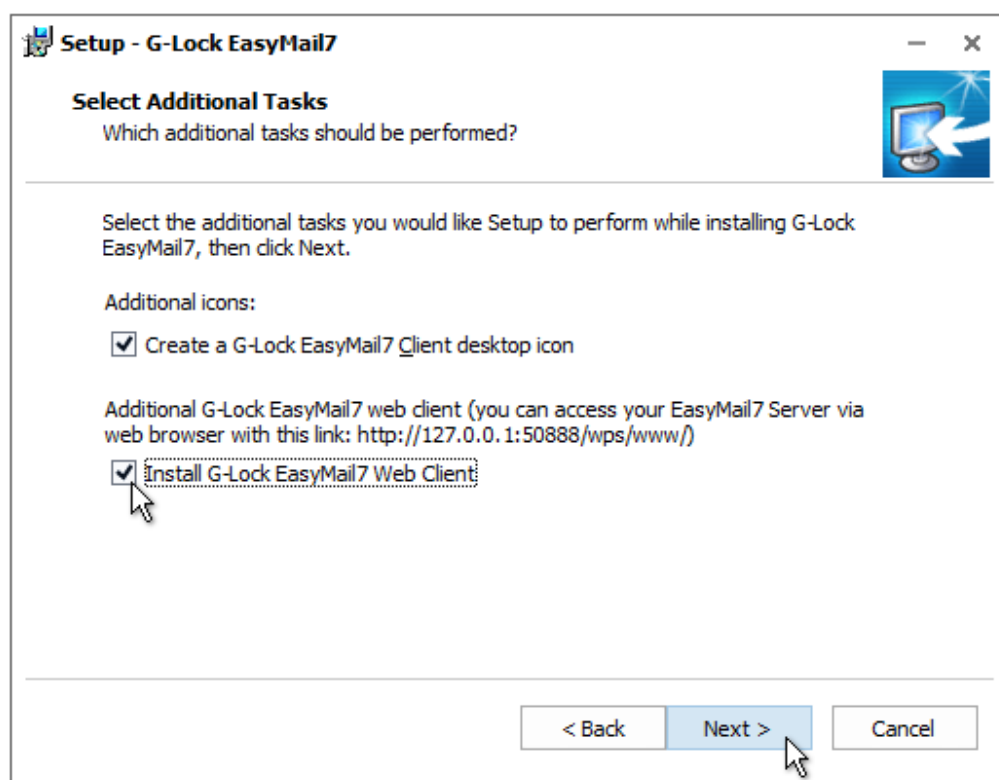
Work with G-Lock EasyMail7 Web Client

You can login into G-Lock EasyMail7 web client in any browser on any device including iPad, Android tablet pc, Windows tablet pc etc. and run an email campaign, check how the email campaign was sent, look through the contacts or simply check the data you have on the EasyMail7 Server.

Install G-Lock EasyMail7 Web Client

Check the "Install Web Client" option during the setup process.

Click "Next".



Finish the setup process.

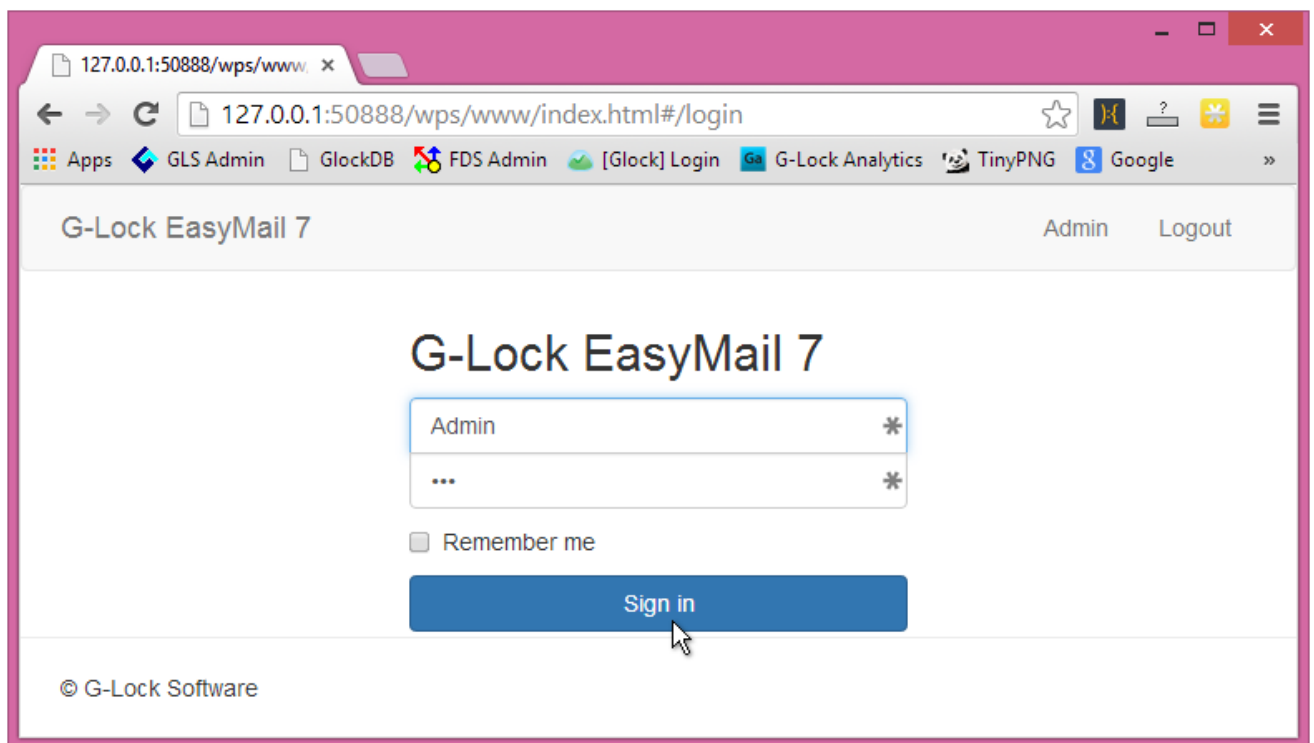
Login into Web Client

After you installed G-Lock EasyMail7 web client, login into it in your browser.

Open the URL [http://\[EasyMail7 Server IP\]:50888/wps/www](http://[EasyMail7 Server IP]:50888/wps/www) in the browser.

Replace [EasyMail7 Server IP] in the URL with the IP address, or computer name, or domain name where the EasyMail7 Server is installed. Example: <http://127.0.0.1:50888/wps/www>

Login with your user name and password.



Click "Sign in".

After login select the workplace you will work within.

G-Lock EasyMail 7
Admin Logout

Select workplace

Workplace name	Description	Created
Default	Default Workplace	2013-10-25T12:31:05
G-Lock Software	G-Lock Software	2013-10-29T14:23:44

© G-Lock Software

In G-Lock EasyMail7 web client you can compose an email message from scratch or from an existing template, but you cannot import the message from a file or web page.

G-Lock EasyMail 7

Emails ▾
Compose

Templates

- business
- EasyMail7
- Followups
- Trash

Drafts

Outbox

Favorite calls 03/18/2014 @ 11:40 AM

[Edit Template](#) | [Create New Message](#) | [Delete](#)

Angler plus 03/16/2014 @ 11:57 AM

[Edit Template](#) | [Create New Message](#) | [Delete](#)

3 columns 03/13/2014 @ 11:09 AM

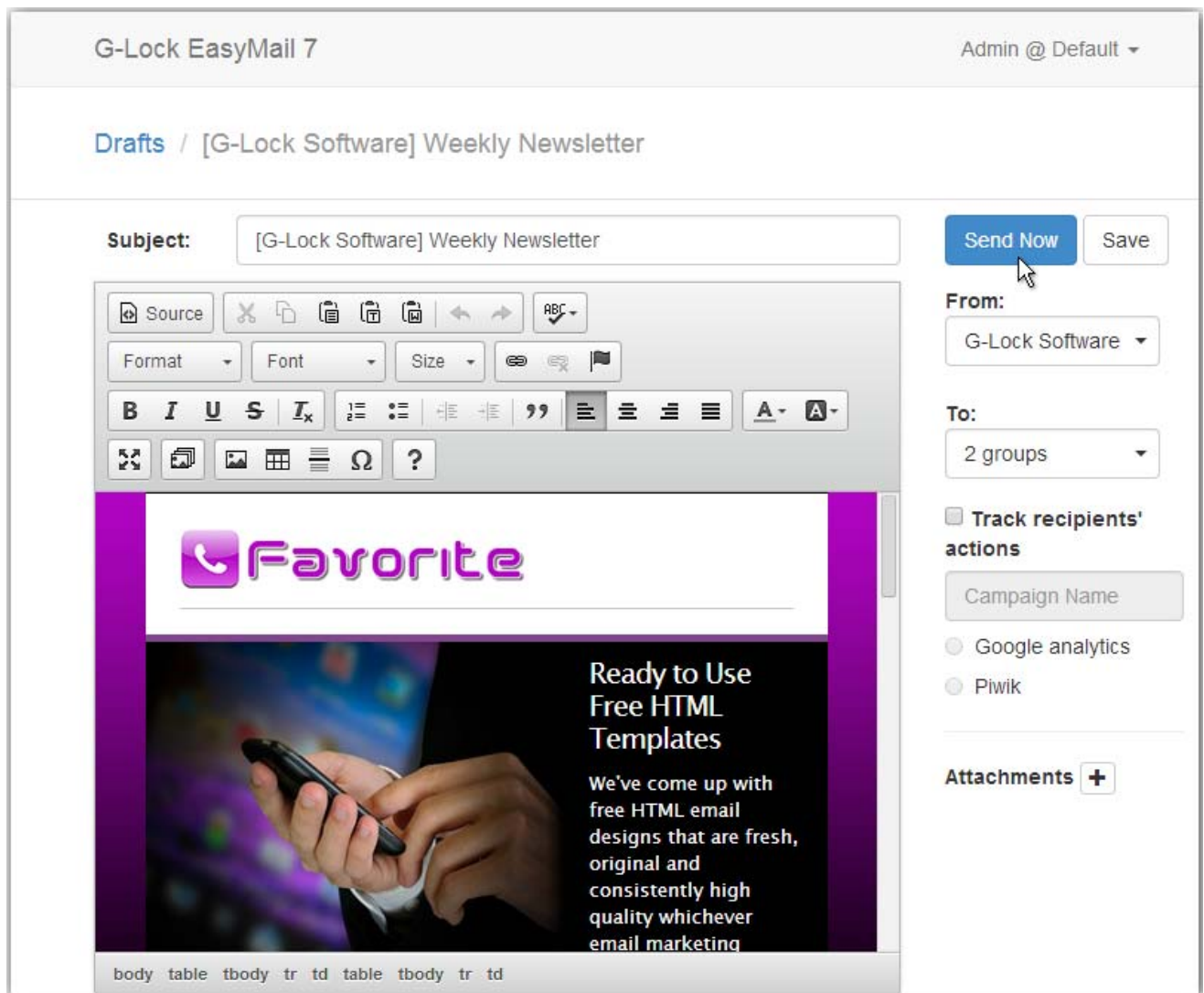
[Edit Template](#) | [Create New Message](#) | [Delete](#)

Sales solutions 03/03/2014 @ 4:14 PM

[Edit Template](#) | [Create New Message](#) | [Delete](#)

Use the options of the HTML editor to compose the message. Or, you can click on "Source" and copy-paste your HTML source.

Important! In the web client you cannot use the Merge menu. To merge the contact's data, unsubscribe link or social links into the message, type the correct merge tags manually.

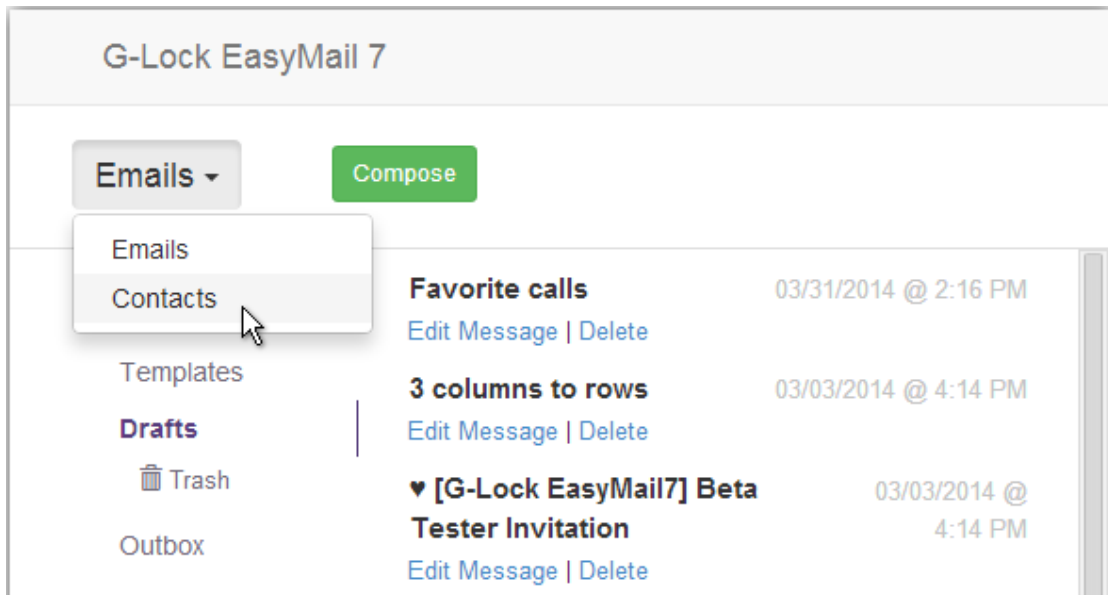


The screenshot displays the G-Lock EasyMail 7 web interface. At the top, the title bar shows "G-Lock EasyMail 7" and the user "Admin @ Default". Below this, the breadcrumb "Drafts / [G-Lock Software] Weekly Newsletter" is visible. The main composition area includes a "Subject:" field with the text "[G-Lock Software] Weekly Newsletter". To the right of the subject field are "Send Now" and "Save" buttons. Below the subject field is a rich text editor with a toolbar containing icons for "Source", "Cut", "Copy", "Paste", "Undo", "Redo", "ABC", "Format", "Font", "Size", "Link", "Unlink", "Image", "Table", "List", "Indent", "Outdent", "Bold", "Italic", "Underline", "Strikethrough", "Text Color", and "Background Color". The editor content shows a purple header with a phone icon and the word "Favorite", followed by a large image of hands holding a smartphone. To the right of the image is the text "Ready to Use Free HTML Templates" and "We've come up with free HTML email designs that are fresh, original and consistently high quality whichever email marketing". Below the editor is a code view showing HTML tags like "body", "table", "tbody", "tr", "td", "table", "tbody", "tr", "td". On the right side of the interface, there is a "From:" dropdown menu set to "G-Lock Software", a "To:" dropdown menu set to "2 groups", a checkbox for "Track recipients' actions" (unchecked), a "Campaign Name" input field, radio buttons for "Google analytics" and "Piwik", and an "Attachments" section with a plus sign button.

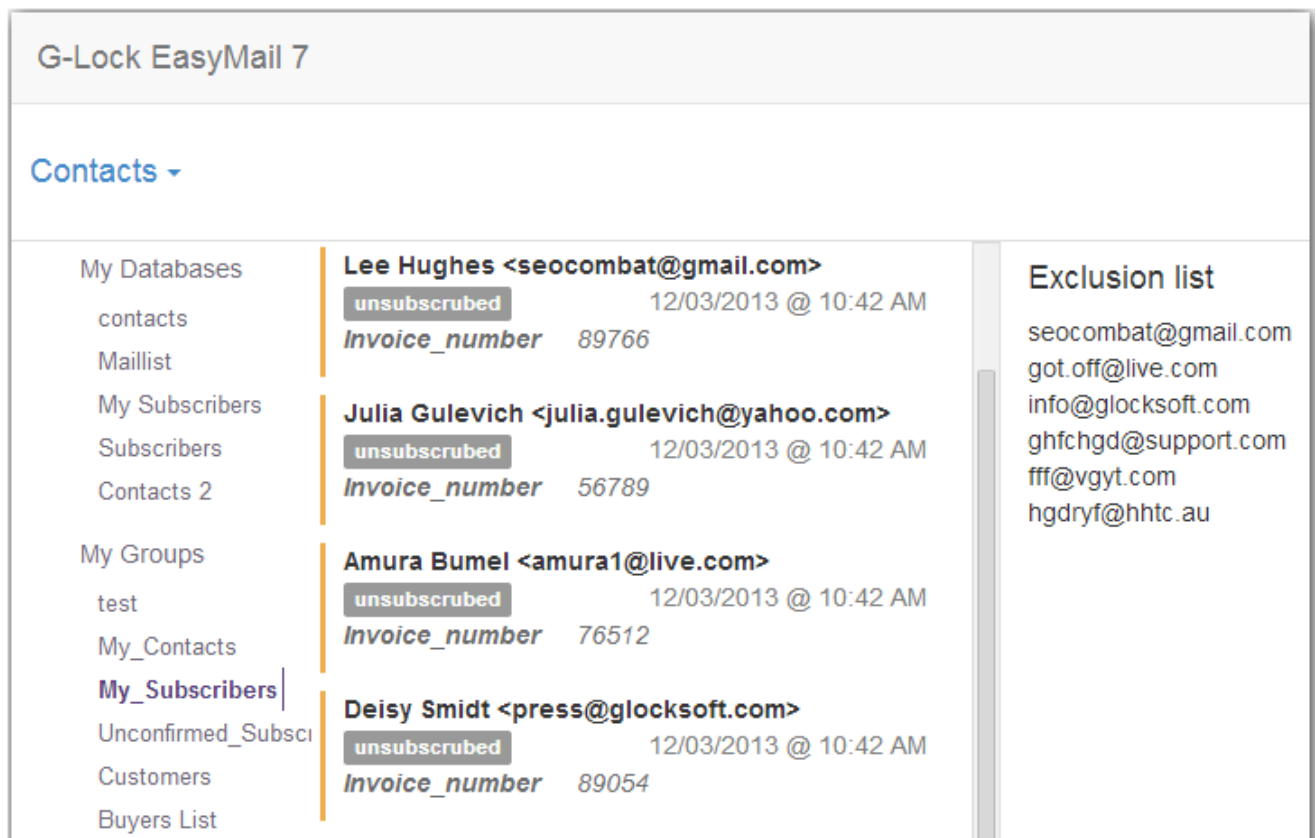
In the web client you can only view the contacts in internal groups and databases. You cannot create new groups or links to databases. Neither can you edit, delete, add new contacts to the group or manage the exclusion list.

To view contacts:

Switch to the "Contacts" tab.



Click on the group name or database link name.



To learn more about G-Lock EasyMail7, visit <http://easymail7.com>

Support & Contact

G-Lock EasyMail7 has a support page at <http://easymail7.com/contact-support/> where you can ask for a solution to your problem using the contact form. We usually reply within 24 hours on business days.

Also you can contact us via email at support@glocksoft.com or via a live online chat on our main website <http://www.glocksoft.com>. The chat is available on business days during our working hours 10:00 – 18:00 +3GMT.

About G-Lock Software

G-Lock Software develops software for different programming environments. Currently, the company's emphasis is on tools and applications in the field of email marketing and SEO.

Among its major products are G-Lock EasyMail7 client-server email marketing software, G-Lock Analytics real time email tracking system, Glock Apps email deliverability testing service, Advanced Email Verifier email list cleaner and verification software, G-Lock Email Processor advanced email processing and parsing software, and G-Lock WPNewsman WordPress newsletter plugin.

For more information, visit the company's website at <http://www.glocksoft.com>

Additional Resources

G-Lock EasyMail7 download:

<http://easymail7.com/downloads/>

Key features:

<http://easymail7.com/features/>

Tutorials:

<http://easymail7.com/tutorials/>

FAQ:

<http://easymail7.com/top-questions-easymail7/>

Knowledgebase:

<http://support.glocksoft.net/kb/12-g-lock-easymail7>

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To learn more about G-Lock EasyMail7, visit <http://easymail7.com>